



# Goose Creek CISD Open Enrollment July 15 - August 7, 2020

## Important Benefit Information Is Coming Your Way

#### IT'S ALMOST TIME TO ENROLL IN YOUR BENEFITS!

When open enrollment begins on July 15, you can login to enroll in your 2020/2021 Medical and Supplemental benefits. Open enrollment is passive this year, which means you will be automatically enrolled in the same supplemental coverage as last year if you miss the enrollment window for any reason. You will have to re-enroll in your Flexible Spending Account (FSA) or your Health Savings Account (HSA) even if you are electing the same amount as last year.

#### WHAT IS CHANGING THIS YEAR

#### NEW MEDICAL PLANS THIS YEAR: EVERYONE MUST RE-ENROLL IF YOU HAVE

MEDICAL. There are lots of plan, rate, and network changes this year! Some plans require you to provide a Primary Care Physician (PCP) when you enroll for your benefits. Be sure research what will work best for you and your family. For more information and to look at plan documents, please visit the Employee Benefits Center at https://benefits.ffga.com/goosecreekcisd.

Due to COVID19 concerns, we will not be able to have enrollers on campuses this year - Please see the options for the September 1, 2020 plan year below: THERE WILL BE TWO WAYS TO ENROLL

#### **ONLINE**

You can enroll online 24/7 during the enrollment period by visiting https://ffga.benselect.com.

#### PHONE ENROLLMENT

A benefits advisor can help you enroll and answer any questions you may have by calling the Enrollment Assistance Center. There is even an option to leave a voice message for a representative to call you back. The call center will be open July 15-August 7, 2020. Hours are Monday – Friday from 8 a.m. to 5 p.m. and the number is (855) 765-4473, Option 3. There will be a schedule for when you are able to call in that will be available soon. It will be based off what campus you work at, and the days that location is able to call into the Assistance Center.

#### **WHAT'S NEXT?**

Keep an eye out for useful information regarding the Summer Enrollment. There will be booklets and flyers sent to your email in relation to any Medical changes as well as helpful enrollment tips!

## View Your Current Benefit Options and Elections Online

Visit https://benefits.ffga.com/ goosecreekcisd to view available benefits, brochures and plan documents.

Go to https://ffga.benselect.com/ to view your current benefit elections.

#### **Login and PIN**

Your login is your social security number, no dashes (123456789). Your pin is the last four digits of your social security number and the last two digits of your birth year (678977).

### Need help with technology or login issues?

Contact the FFenroll Help Desk Monday - Friday from 7 a.m. to 5 p.m. Phone: (855) 523-8422

Email: ffenroll@ffga.com

No changes are permitted until the annual enrollment period, unless you have an IRS S125 qualified event.

Qualified events include (but are not limited to) marriage, divorce, and the gain or loss of a dependent. You have 31 days from the date of the event (including event day) to alter your benefits.

