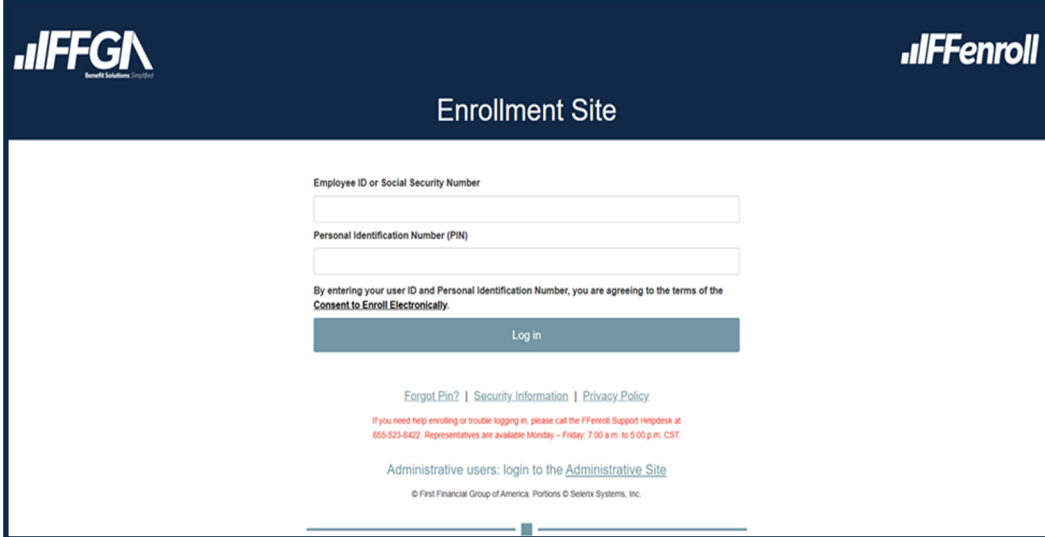


FFenroll Multifactor Authentication

Multifactor Authentication is required upon logging into [FFenroll](#)

Enter your Employee ID or Social Security Number without dashes

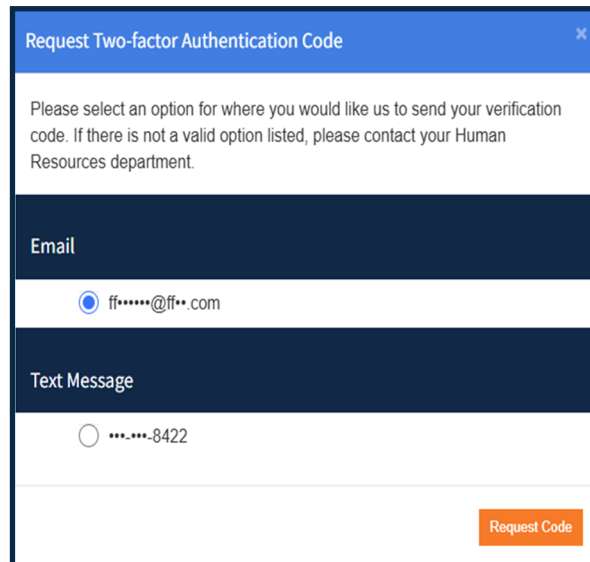
Enter the initial PIN provided



The screenshot shows the FFenroll Enrollment Site. At the top, there are logos for FFGA and FFenroll. The title "Enrollment Site" is centered. Below it, there are two input fields: "Employee ID or Social Security Number" and "Personal Identification Number (PIN)". A "Log in" button is positioned below these fields. A disclaimer states: "By entering your user ID and Personal Identification Number, you are agreeing to the terms of the [Consent to Enroll Electronically](#)." Below the button, there are links for "Forgot Pin?", "Security Information", and "Privacy Policy". A red text block provides contact information for the support helpdesk. At the bottom, there is a link for "Administrative users" to login to the "Administrative Site" and a copyright notice for First Financial Group of America.

After the original PIN information is entered, the Two-factor
Authentication Code feature will display.

Select the option to have the code sent via email or text message



The modal is titled "Request Two-factor Authentication Code". It contains a message: "Please select an option for where you would like us to send your verification code. If there is not a valid option listed, please contact your Human Resources department." There are two main sections: "Email" and "Text Message". Under "Email", there is a radio button and the text "ff*****@ff**.com". Under "Text Message", there is a radio button and the text "***-***-8422". An orange "Request Code" button is located at the bottom right.

FFenroll Multifactor Authentication

Email Message Option

If email is selected, an email will be sent from ffga.benselect.com with the subject line "Account Verification". Enter the access code in the Account Verification Field—Click Validate Code

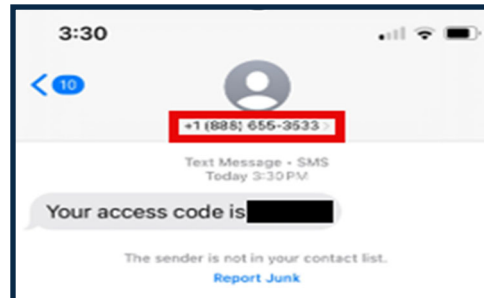
VERIFICATION CODE

Hi Employee,

Here is your requested access code: [REDACTED]

Text Message Option

If Text Message is selected, a text message will be sent from 1-888-655-3533. Enter the access code in the Account Verification Field—Click Validate Code



Validate Two-factor Authentication Code

Please check your email or text for your code and enter it below. If you requested the code to be sent to an email, please check your spam or junk folders. If you did not receive your code, please use the link below to request a new code.

Account Verification

[Request a new code](#)

Validate Code

Enter a new PIN using the guidelines on the screen

Select and answer the security question of your choice

Confirm Email address

Click Save New PIN

Change My Pin

Your PIN (Personal Identification Number) is the secret code you use to access the system. Entering your PIN is the equivalent of your digital signature. Please change your PIN. You may choose any combination of letters and numbers.

PIN requirements:

- Minimum 4 character(s) required.
- Maximum 30 character(s) allowed.
- PIN cannot start with Employee User Name.
- PIN cannot equal Employee User Name.
- PIN cannot start with Employee ID.
- PIN cannot equal Employee ID.
- PIN cannot equal Employee SSN.

New PIN:

Re-enter your new PIN to verify:

Security Questions

Before you can complete your PIN change, you must select a security question, answer it, and provide your email address. This will allow you to reset your PIN if you forget it.

Select Security Question:

Answer:

Email Address:

Confirm Email:

Save New PIN

Multi-factor authentication will be prompted each time you login to your account for security purposes.