

MASA® Platinum

Strengthen your emergency
medical transportation protection



Membership includes:



Emergency Ground Ambulance Transport Protection²

If you ever need an emergency ground ambulance, MASA will pay for your eligible out-of-pocket expenses.



Emergency Air Ambulance Transport Protection²

If a first responder or doctor says air transport is medically necessary during your serious emergency, MASA will pay for your eligible out-of-pocket flight expenses.



Hospital to Hospital Ground Ambulance Transport Protection²

If your doctor orders a ground ambulance to move you to another hospital for specialized care, MASA will pay for your eligible out-of-pocket expenses.



Hospital to Hospital Air Ambulance Transport Protection²

If your doctor orders an air ambulance to transfer you to a different hospital with the necessary level of care, MASA will pay for your eligible out-of-pocket expenses.



Emergency Water Ambulance Transport Protection³

If you experience a serious medical emergency, MASA will reimburse your eligible out-of-pocket costs up to \$2,500 when you're transported by a watercraft staffed with emergency personnel who provide care and stabilization during transport.

About MASA

Founded in 1974, Medical Access & Service Advantage (MASA®) is the leading Emergency Transportation protection built to enhance healthcare plans by protecting against out-of-pocket costs associated with emergency medical transport. Today, as a global organization with 14 international locations and services in all 50 states and Canada, MASA serves more than 2 million members with emergency and non-emergency transportation cost-reimbursement services and so much more.

1: United States | 2: United States and Canada | 3: United States, Canada, Mexico, and the Caribbean | 4: Worldwide: to include any region with the exclusion of Antarctica and not prohibited by U.S. law or U.S. travel advisories. Contingent upon ten (10) day notice of travel

This material is for informational purposes only and does not provide any coverage. Not all MASA products and services are available to residents of all states. The benefits listed, and the descriptions thereof, do not represent the full terms and conditions applicable for usage and may only be offered in some memberships or policies. Premiums and benefits vary depending on the plan selected. For additional information and disclosures about MASA plans, visit: <https://info.masaglobal.com/disclaimers>



Treat and No Transport¹

If emergency first responders treat you during an emergency but determine you don't need to be transported, MASA will reimburse up to \$500 for eligible out-of-pocket expenses. *(Limited to two reimbursements per consecutive 12-month period beginning from plan effective date.)*



Repatriation to Hospital Near Home Transport⁴

After a hospital stay more than 100 miles away from home, MASA will help arrange and pay for air or ground transportation so you can return home to recover.



Patient Return Transport⁴

After being discharged from the hospital following an emergency more than 100 miles from home, MASA will arrange and pay for your commercial flight back home.



Companion Emergency Transport Protection³

MASA will reimburse eligible out-of-pocket expenses related to having a companion ride with you during emergency transport.



Hospital Visitor Air Transport³

If you're hospitalized more than 100 miles away from home, MASA will arrange and pay for round-trip air transportation for someone you choose to be with you.



Minor Return Transport Protection³

If a child under 18 is left without a guardian due to your ambulance transport, MASA will reimburse eligible expenses to safely return them to family or a responsible caregiver.



Pet Return Transport Protection³

If your pet is left behind after an ambulance transport, MASA will reimburse eligible expenses to bring them home safely.



Vehicle & RV Return³

If your vehicle or RV is left unattended after an ambulance transport, MASA will help arrange and pay to get it back to your home or rental location.



Organ Retrieval Transport¹

MASA will reimburse eligible out-of-pocket expenses to transport an organ needed for your transplant.



Organ Recipient Transport¹

If you need an organ transplant, MASA will help arrange and pay for your flight to the airport closest to where the surgery will take place.



Mortal Remains Return Transport⁴

In the unfortunate event a member passes away more than 100 miles from home, MASA will help support and reimburse eligible expenses to bring their remains home.