

QUESTIONS ABOUT YOUR TEXAS LIFE POLICY?



We're here to help.

Texas Life is committed to providing our customers with prompt and courteous assistance whenever questions or concerns arise.

Our skilled Customer Service representatives are ready to help
Monday through Friday, 8:15 am to 4:30 pm CST.

Customer Service Contact Options:

Phone: 800-283-9233, ext 6814

Fax: 254-745-6393

Email: customerservice@texaslife.com
Note: Emails will be handled within 24 hour window.

Mail Texas Life Insurance Company
Attn: Customer Service Department
P.O. Box 830
Waco, Texas 76703

TEXASLIFE INSURANCE
COMPANY
Since 1901 | 900 WASHINGTON | POST OFFICE BOX 830 | WACO, TEXAS 76703-0830

Secure 24/7 Online Access

Texas Life is pleased to offer to our customers the ability to access policy information through our secure website. By setting up an account, you will be able to:

- Opt in for electronic delivery of your policy documents
- Access your policy information at any time
- Update your contact information
- Easily change your beneficiary
- Pay your premium

Are you ready to get started?

1. Visit **www.texaslife.com**
2. Click “Customer Login” on the home page;
3. Click the blue Login on the Customer Login page;
4. Follow the steps to create an account.

Update Your Beneficiary:

1. Click on the pencil on the far left side of the tool bar;
2. Click “Update Beneficiary;”
3. Enter in the desired beneficiary information;
4. Answer identity verification questions;
5. Click “Finish” to complete the change.

Once you click “FINISH” and receive a message stating, “A confirmation letter will be mailed for your records”, your beneficiary is changed in our administration system. Please allow up to 5 business days to view updates on the Texas Life website. Until you click “FINISH”, the beneficiary of your policy remains unchanged.