

Important Information Regarding Your Flexible Spending Accounts (FSA) & Health Savings Accounts (HSA)



EAGLE MOUNTAIN-SAGINAW ISD: WE ARE VERY EXCITED TO ANNOUNCE THAT FIRST FINANCIAL WILL BE OUR FSA & HSA ADMINISTRATOR FOR THE 2020-2021 PLAN YEAR.

2019-2020 PLAN YEAR – PROFICIENT BENEFITS

FLEXIBLE SPENDING ACCOUNTS

FSA claims incurred during the 2019-2020 plan year through Nov. 15, 2020 will need to be sent to Proficient Benefits. Claims must be sent to Proficient Benefits no later than Nov. 30, 2020. Your Proficient Benefits benefits card will no longer work after Aug. 31, 2020. Call (888) 659-8151 with questions about your 2019 account balance.

2020-2021 PLAN YEAR – FIRST FINANCIAL ADMINISTRATORS, INC.

FLEXIBLE SPENDING ACCOUNTS

- Participants will begin to receive their benefits cards prior to Sept. 1, 2020. The card will arrive in a white, unmarked envelope. Medical and Dependent Care funds will be available on the new Benefits Card.
- Once you swipe your First Financial Benefits Card, the funds will be deducted from 2020-2021 plan year contributions. Services must be rendered during the 2020-2021 plan year.
- Participants also can sign up for direct deposit to receive reimbursement quicker.

HEALTH SAVINGS ACCOUNTS

- Current HSA participant accounts and balances will be migrated to First Financial Group of America.
- New cards will be issued prior to Sept. 1, 2020.
- There will be a blackout period and cards and accounts will not be accessible while the accounts and balances are moved. Black out dates are TBD and will be posted to the EBC and emailed out to participants once determined.
- Any automatic payments to either yourself or carriers will need to be reestablished on Sept. 1, 2020 using the portal at <https://ffga.com/individuals>.

NOTE: The IRS requires validation of most transactions for FSAs.

Receipts must be submitted when requested. Please note that your benefits card will be suspended if proper substantiation is not provided to First Financial within 60 days of either the purchase date or date of service. Acceptable types of substantiation include receipts that include details of service provided or an explanation of benefits (EOB) from your insurance provider. Documentation should be uploaded via the online portal or the mobile app. See below for more details on where to submit receipts.

NEW FSA/HSA RESOURCES COMING SEPTEMBER 2020!

FIRST FINANCIAL ONLINE FSA & HSA PORTAL

Beginning September 2020, Eagle Mountain-Saginaw ISD FSA & HSA participants can log in to their online portal to access account balances, check on claims, upload receipts and access other account details. Visit <https://ffga.com/individuals> to login or set up your account.

FF MOBILE APP

Managing your benefit accounts on the go is made easy with our FF Mobile App. This powerful, intuitive mobile application gives you access to view your account balances, update your profile, submit a claim and much more – right from your Android or Apple device.

Mobile App Features

- Access account information
- View card details and profile information
- Submit claims using an electronic claim form
- View pending claims
- Upload receipts and documentation
- Receive alerts
- Update direct deposit information

