# GROUP LEGAL PROGRAM UltimateAdvisor<sup>®</sup> and UltimateAdvisor Plus

You never know when legal issues can create serious problems in your life; even threaten everything you've worked so hard for...your home, your income, your assets and more. As a legal plan member, you have the professional legal help you need to protect yourself and your loved ones from legal difficulties.

Here are the kinds of situations where you could use the help of an attorney:

- You realize you need to create or update a will.
- There's a charge that's not yours on your credit card bill.
- You're thinking of adopting a child.
- You want to sell your house and build or buy another one.
- You have a legal dispute with a neighbor.
- Your child is in trouble with the law.

These situations happen every day...to people just like you. But now, with a legal plan, you can protect yourself when faced with legal issues. You'll have **peace of mind** that comes from having an attorney on your side.

UltimateAdvisor and UltimateAdvisor Plus cover almost all of the legal situations you're likely to face. And given that attorneys charge an average of \$312\* per hour, the plan can protect you from huge legal expenses. **Even if you use it only once a year, the plan will likely pay for itself.** 

\*Average attorney rates in the United States of \$312 per hour for attorneys with 11 to 15 years of experience, Survey of Law Firm Economics, The National Law Journal and ALM Legal Intelligence, July 2011.

Enrollment in this plan is for the entire calendar year. If you enroll in UltimateAdvisor or UltimateAdvisor Plus, your per pay period cost of coverage will be paid on an after-tax basis.

For more information on UltimateAdvisor or UltimateAdvisor Plus:

- Visit <u>www.ARAGLegalCenter.com</u> and type in your Access Code: 18079mag for detailed information on plan benefits, how to use the plan and FAQs.
- Talk to an ARAG Customer Care Counselor toll-free from 7:00 a.m. to 7:00 p.m. Central Time, Monday through Friday at 800-247-4184
- E-mail an ARAG Customer Care Counselor at <u>service@ARAGgroup.com</u>

## What the Plan Pays

Under either plan, you may choose to receive services from any attorney. However, In-Office Legal Services benefits are paid differently depending on whether you see a Network Attorney (an attorney who is a member of the plan) or you see a Non-Network Attorney:

 If you see a Network Attorney, the plan pays attorney hourly fees in full for most covered legal matters. In addition, you do not need to file a claim for reimbursement; the Network Attorney does it for you. A complete list of Network Attorneys for your state, the areas of law they practice, their phone number and if they speak a foreign language will be provided to you after you enroll by calling 800-247-4184 or you can visit ARAG's site at www.ARAGLegalCenter.com and type in your Access Code: 18079mag

- Network Attorney Guarantee- If there is not a Network Attorney located within 30 miles of your home, ARAG guarantees you will receive in-network benefits. ARAG will work with you to arrange for you to receive covered legal services through an attorney in your area.
- If you receive services from a Non-Network Attorney, you pay the cost of legal services and then file a claim form along with your attorney's billing statement to ARAG. You will be reimbursed for covered expenses up to the lesser of actual costs or a scheduled amount outlined in the corresponding tables. If you see a Non-Network Attorney, you must notify ARAG within 60 days of consulting a Non-Network Attorney. In addition, your claim for reimbursement must be received by ARAG within 120 days after you incur a legal expense.

# **UltimateAdvisor - Covered Services**

	Network Provider
Law Guide	
<ul> <li>An extensive library of easy-to-understand legal articles to help you research your legal situation.</li> <li>Law Guide provides overviews of general areas of law including but not limited to, estate planning, consumer matters and family law. i</li> <li>Gives specific information on legal issues including, but not limited to, wills, divorces and child custody matters.</li> </ul>	Paid-in-full
Do-It-Yourself Legal Documents	
You will receive access to more than a hundred legal documents for you to have the convenience and control of preparing legally valid document (state specific) yourself.	Paid-in-full
Telephone Legal Services	
Toll free telephone advice on how the law relates to a member's personal legal matter and which action may be taken	Paid-in-full
Follow-up correspondence and telephone calls to third parties regarding a member's personal legal matter	Paid-in-full
Specific Document preparation and review	Paid-in-full
A member will receive legal assistance from the Telephone Legal Access law Firm for the preparation or review of a Standard Will or Codicils.	Paid-in-full
Identity Theft Services	
<ul> <li>A service that gives you access to:</li> <li>Identity Theft Case Managers who will help you determine appropriate steps to begin recovery and help you monitor the progress of your recovery.</li> <li>Toll-free legal advice from a Telephone Network Attorney to assist with legal-related problems that the theft of your identity may have caused.</li> <li>Identity Theft Materials including: <ul> <li>An Identity Theft Prevention Kit to help protect yourself from becoming a victim of identity theft in the first place</li> <li>An Identity Theft Victim Action Kit to help speed your recovery should you become an identity theft victim</li> <li>A tracking document to help you keep track of phone calls, e-mails and letters for attorneys</li> <li>An Identity Theft Affidavit to help you report your identity theft to necessary parties.</li> </ul> </li> </ul>	Paid-in-full

	Network Provider
Immigration Services	
<ul> <li>A service that gives you toll-free access to Telephone Network Attorneys for legal advice and consultation on: <ul> <li>General immigration processes and guidelines</li> <li>Filing and processing of applications or petitions</li> <li>Laws and regulations governing various types of immigration benefits, including asylum, adjustment of status, business visas and employment authorizations</li> <li>Deportation and removal proceedings</li> </ul> </li> </ul>	Paid-in-full
For additional immigration services, Network Attorneys provide a reduced rate of at least 25% off their normal rates for any document review, preparation or representation-based immigration services. Network Attorneys will bill the member directly.	At least a 25% reduced rate
Reduced Fee Network Attorneys	
If your legal matter is not fully covered under your insurance policy and is not listed under the "Exclusions" section in your service plan, you are eligible to work with a Reduced Fee network Attorney and receive a reduced fee that will be at least 25% off the attorney's normal hourly rate. Payment of the attorney fees is handled directly between the plan member and the Reduced Fee Network Attorney. Access to a Reduced Fee Network Attorney is subject to availability. You are encouraged to contact ARAG to determine proximity to a Reduced Fee network Attorney within legal practice areas.	At least a 25% reduced rate
For Telephone Advice, if your matter cannot be resolved over the phone and is not fully covered under the insurance policy and not excluded under the "Exclusions" section in your Service Plan, you are eligible to receive at least 25% off the attorney's normal hourly rate. Payment of the attorney fees is handled directly between the plan member and the Reduced Fee Network Attorney.	At least a 25% reduced rate

In-Office Legal Services	Network Attorney	Non-Network Attorney	
Uncontested Court Adoption			
Legal services to become adoptive parents and/or for international adoptions, where a foreign attorney is necessary, you are eligible to receive indemnity reimbursement in addition to the benefits available in the United States.	Paid-in-full	\$300*	
Contested Adoption			
Legal services in a contested adoption for you to become adoptive where a foreign attorney is necessary, you are eligible to receive ind benefits available in the United States.			
Legal services prior to trial Trial for three (3) days or less Trial starting on day four (4) until completion	Paid-in-full Paid-in-full Paid-in-full	\$300* \$1200** \$100,000***	
Uncontested Guardianship/Conservatorship			
Legal services in an uncontested guardianship/conservatorship for a member to appoint or be appointed as a guardian/conservator.	Paid-in-full	\$300*	
Contested Guardianship/Conservatorship			
Legal services in a contested Guardianship/Conservatorship for a member to appoint or be appointed as a Guardian/conservator.			
Legal services prior to trial Trial for three (3) days or less Trial starting on day four (4) until completion	Paid-in-full Paid-in-full Paid-in-full	\$540* \$1200** \$100,000***	

In-Office Legal Services	Network Attorney	Non-Network Attorney
Name Change		
Legal services for a member to legally change his/her name.	Paid-in-full	\$240*
Mental Incompetency or Infirmity Proceedings	•	•
Legal services for a member in defense of mental incompetency or	infirmity proceedings.	
Legal services prior to trial	Paid-in-full	\$600*
Trial for three (3) days or less	Paid-in-full	\$1200**
Trial starting on day four (4) until completion	Paid-in-full	\$100,000***
Small Claims Court- Exclusion #3 as it relates specifically to small claims matters does r	ot apply to this banaf	it
Legal services for a member to obtain advice and counseling to bring a claim n Small Claims Court (or similar court of limited civil jurisdiction).	Paid-in-full	\$120*
Legal services to defend an action in Small Claims Court (or similar court of limited civil jurisdiction) including representation in court where allowed by law.	Paid-in-full	\$120*
Consumer Protection		
Legal services for you as a plaintiff or defendant regarding written, v relating to consumer goods or services and /or residential contractor		racts or warranties
Legal services prior to trial	Paid-in-full	\$600*
Trial for three (3) days or less	Paid-in-full	\$1200**
Trial starting on day four (4) until completion	Paid-in-full	\$100,000***
Defense of Consumer Debt		
Legal services for you as the defendant in a legal action related to o	consumer goods or se	ervices.
Legal services prior to trial	Paid-in-full	\$600*
Trial for three (3) days or less	Paid-in-full	\$1200**
Trial starting on day four (4) until completion	Paid-in-full	\$100,000***
Bankruptcy		
Legal services for a member up to and including filing of a Chapter Chapter 13 bankruptcy and including post confirmation amendment		ort or confirmation of a
Chapter 7	Paid in full	\$780*
Chapter 13	Paid in full	\$1020*
Foreclosure		
Legal services for you regarding foreclosure matters related to your	primary residence.	
Legal services prior to trial	Paid-in-full	\$600*
Trial for three (3) days or less	Paid-in-full	\$1200**
Trial starting on day four (4) until completion	Paid-in-full	\$100,000***
Garnishment- Exclusion #3 as it relates to post judgment is waived	for this benefit.	
Legal services for you in a legal action for a garnishment against yo services.	ou to collect a judgme	nt related to goods or
Legal services prior to trial	Paid-in-full	\$600*
Trial for three (3) days or less	Paid-in-full	\$1200**
Trial starting on day four (4) until completion	Paid-in-full	\$100,000***

In-Office Legal Services	Network Attorney	Non-Network Attorney
Personal Property Protection	-	
Legal services for you as a plaintiff or defendant regarding contrac property or your personal property rights.	ts or obligations for the	e transfer of your personal
Legal services prior to trial Trial for three (3) days or less Trial starting on day four (4) until completion	Paid-in-full Paid-in-full Paid-in-full	\$600* \$1200** \$100,000***
Purchase of Real Estate		
Legal services for a member for the purchase of your primary residence for the review and preparation of documents including contract for purchase and attendance at closing.	Paid-in-full	\$360*
Sale of Real Estate		
Legal services for a member for the sale of your primary residence for the review and preparation of documents including contract for purchase and attendance at closing.	Paid-in-full	\$360*
Purchase/sale – Secondary Residence		
Legal services for a member for the purchase or sale of your secondary residence for the review and preparation of documents including the contract for purchase or sale and attendance at closing.	Paid-in-full	\$360*
Refinancing - Primary Residence		
Advice and review of relevant documents regarding refinancing of the named insured's primary residence.	Paid-in-full	\$120*
Real Estate Disputes		
Legal services for you as a plaintiff or defendant in a dispute regard construction, purchase or sale of your primary residence.	ding contracts or oblig	ations for the
Legal services prior to trial Trial for three (3) days or less Trial starting on day four (4) until completion	Paid-in-full Paid-in-full Paid-in-full	\$600* \$1200** \$100,000***
Real Estate Disputes- Secondary Residence		
Legal services for you as a plaintiff or defendant in a dispute regard construction, purchase or sale of your secondary residence.	ding contracts or obligation	ations for the
Legal services prior to trial Trial for three (3) days or less Trial starting on day four (4) until completion	Paid-in-full Paid-in-full Paid-in-full	\$600* \$1200** \$100,000***
Document Preparation and Review		
Legal services for a member for the preparation and review of Deeds, Mortgages, Promissory Notes, Affidavits, Lease Contracts, Demand Letters and Installment contracts.	Paid in full	\$50 per document
Building Codes		
Legal services for you in an administrative action for permit or code improvement of you existing primary residence.	e violations relating to	the renovation and/or
Legal services prior to trial Trial for three (3) days or less Trial starting on day four (4) until completion	Paid-in-full Paid-in-full Paid-in-full	\$360* \$1200** \$100,000***

In-Office Legal Services	Network Attorney	Non-Network Attorney
Zoning and Variances		
Legal services for a member in an administrative action relate domain proceeding involving your primary residence.	ed to a zoning change, va	riance or an eminent
Legal services prior to trial Trial for three (3) days or less Trial starting on day four (4) until completion	Paid-in-full Paid-in-full Paid-in-full	\$360* \$1200** \$100,000***
Easement		
Legal services for you in an administrative action regarding a	n easement on your prima	ary residence.
Legal services prior to trial Trial for three (3) days or less Trial starting on day four (4) until completion	Paid-in-full Paid-in-full Paid-in-full	\$360* \$1200** \$100,000***
Neighbor Disputes		
Legal services for you with a neighbor as a plaintiff or defendent including boundary or property title disputes.	ant in a dispute related to	your primary residence,
Legal services prior to trial Trial for three (3) days or less Trial starting on day four (4) until completion	Paid-in-full Paid-in-full Paid-in-full	\$600* \$1200** \$100,000***
Neighbor Disputes- Secondary Residence		-
Legal services for you with a neighbor as a plaintiff or defend including boundary or property title disputes.	ant in a dispute related to	your secondary residence,
Legal services prior to trial Trial for three (3) days or less Trial starting on day four (4) until completion	Paid-in-full Paid-in-full Paid-in-full	\$600* \$1200** \$100,000***
Tenant Matters		
Legal services for a member as a plaintiff or defendant with y including but not limited to, eviction and security deposit dispu		of your primary residence,
Legal services prior to trial Trial for three (3) days or less Trial starting on day four (4) until completion	Paid-in-full Paid-in-full Paid-in-full	\$240* \$1200** \$100,000***
Defense of Civil Damage		
Legal services for you in the defense against civil damage(s) of a motorized vehicle or claims that are covered by other ins		olving the ownership or use
Legal services prior to trial Trial for three (3) days or less Trial starting on day four (4) until completion	Paid-in-full Paid-in-full Paid-in-full	\$600* \$1200** \$100,000***
Social Security/Veterans/Medicare		
Legal services for a member in an administrative proceedings Medicaid benefits.	arising out of Social Sec	curity, Veterans, Medicare c
Legal services prior to trial Trial for three (3) days or less Trial starting on day four (4) until completion	Paid-in-full Paid-in-full Paid-in-full	\$480* \$1200** \$100,000***

In-Office Legal Services	Network Attorney	Non-Network Attorney
IRS Audit Protection Legal services for a member involving Internal Revenue Servi where the initial written notice is received after your effective of		
Legal services prior to trial Trial for three (3) days or less Trial starting on day four (4) until completion	Paid-in-full Paid-in-full Paid-in-full	\$480* \$1200** \$100,000***
IRS Collection Defense	۱ <u>ـــــــ</u> ۱۱	
Legal services for a member in the defense against collection related to errors on your personal tax return where the initial w while your Certificate is in effect.		
Legal services prior to trial Trial for three (3) days or less Trial starting on day four (4) until completion	Paid-in-full Paid-in-full Paid-in-full	\$480* \$1200** \$100,000***
Wills and Durable Powers of Attorney		
Individual will or husband and wife will(s). Does not include any tax planning services done in connection with the will.	Paid-in-full	\$150
Codicil- amendment to a will	Paid-in-full	\$40 single document \$60 spousal documents
Living Will/Health Care Directive	Paid-in-full	\$35 single document \$50 spousal documents
Power of Attorney/Financial Power of Attorney	Paid-in-full	\$35 single document \$50 spousal documents
Estate Administration and Estate Closing – 9 hours		
Legal services provided to you in administering an estate where you have been named the executor.	Paid-in-full up to 9 hours per insured event	\$540*
Prenuptial Agreements		
Preparation of premarital or anti-nuptial agreement.	Paid in full	\$300*
Protection from Domestic Violence		
Legal services for the named insured to obtain a protective order related to domestic violence.	Paid-in-full	\$300*
Legal services for a member to obtain a protective order related to domestic violence when the opposing party is not an insured under the same Certificate.	Paid-in-full	\$300*
Uncontested Divorce		
Legal services for the named insured in an uncontested divorce, a legal separation and/or annulment of marriage.	Paid in full	\$480*
Contested Divorce – 10 hours		
Legal services for the named insured in a contested divorce, a legal separation and/or annulment of marriage.	Paid-in-full up to 10 hours per insured event	\$540*
School Administrative Hearing		
Legal services for a member in an administrative public or priv secondary education regarding disabilities, special education		
Legal services prior to trial Trial for three (3) days or less Trial starting on day four (4) until completion	Paid-in-full Paid-in-full Paid-in-full	\$480* \$1200** \$100,000***

In-Office Legal Services	Network Attorney	Non-Network Attorney
Habeas Corpus		
Legal services prior to and at court proceedings.		
Legal services prior to trial Trial for three (3) days or less Trial starting on day four (4) until completion	Paid-in-full Paid-in-full Paid-in-full	\$300* \$1200** \$100,000***
Juvenile Court Proceedings involving an insured child		
Legal services for an insured member's child charged in juven involving motorized vehicles or felony charges. If the matter is benefit will cease as the date of the removal.		
Legal services prior to trial Trial for three (3) days or less Trial starting on day four (4) until completion	Paid-in-full Paid-in-full Paid-in-full	\$480* \$1200** \$100,000***
Parental Responsibilities		
Legal services for a member in juvenile court proceedings (exc has brought an action regarding your parental responsibilities		c matters) where a state
Legal services prior to trial Trial for three (3) days or less Trial starting on day four (4) until completion	Paid-in-full Paid-in-full Paid-in-full	\$480* \$1200** \$100,000***
Minor Traffic Offenses excluding DWI- related- LIMITED T	O 1X PER YEAR	
Legal services for a member in the defense of a traffic offense the conviction of which would not result in the suspension or revocation of your driving privileges. This does not include driving while impaired or under the influence of drugs or alcohol, parking and any non-moving offense. THIS BENEFIT IS LIMITED TO 1 UAGE PER FAMILY PER CERTIFICATE YEAR.	Paid-in-full	\$180*
Driving Privilege Protection excluding DWI related		
Legal services for a member in the defense of a traffic offense the suspension or revocation of the member's driving privilege under the influence of drugs or alcohol or a related offense.		
Legal services prior to trial Trial for three (3) days or less Trial starting on day four (4) until completion	Paid-in-full Paid-in-full Paid-in-full	\$360* \$1200** \$100,000***
Driving Privilege Restoration excluding DWI related		
Legal services for a member in an administrative proceeding for the restoration of suspended or revoked driving privileges of a member. This does not include driving while impaired or under the influence of drugs or alcohol or a related offense.	Paid-in-full	\$240*

Non-Network Attorney Indemnity Benefits are \$60 per hour up to the stated amount
 Trial Indemnity Benefits are (\$200 per half day of trial time) up to the stated amount
 Trial Indemnity Benefits are (\$400 per half day of trial time) up to the stated amount

# UltimateAdvisor Plus

# This plan covers the services listed above plus these additional legal services

	Network Provider
Financial Education and Counseling Services	
This service provides you toll-free telephonic access to Financial Counselors. Financial Counselors are available to assist you with questions and guidance on a variety of financial planning matters or provide instructions on how to use the financial tools such as Cash and Debt management, Budgeting, General Financial Planning Information and Guidance, Federal Tax Information and Education, Retirement Planning, Individual Retirement Accounts (IRAs) and Investment Planning.	Paid-in-full
You can also access a financial planning web site, where you can manage a secure, easily updateable record of your progress toward goals (such as a down payment on a house, reduction of debt or college funding for a child). This web site includes a comprehensive suite of financial modeling tools as well as an online reference library that can be used to create a personalized financial plan. You can always call or chat with a Financial Counselor for personalized guidance on implementation action items.	Paid-in-full
Financial Counselors will help you consolidate bill payments and negotiate with creditors to lower payments – in some cases reducing or eliminating interest and fees. Consolidating bills can help you repay your unsecured debt in three to five years.	Paid-in-full
Identity Theft Protection Services	
<ul> <li>A service that also gives you access to:</li> <li>Online access to ID theft prevention resources- A best-in-class experience that makes it easy to access educational content within the portal to help prevent ID theft.</li> <li>ID theft restoration services -Through the use of a Limited Power of Attorney, a Restoration Specialist is able to work on your behalf to restore your identity, saving you the time, effort, and lack of experience in working with lenders, bureaus, state and county courts.</li> <li>Lost wallet service- A service that helps you quickly and easily cancel and replace all items commonly carried in wallets and purses including credit cards, debit cards, check books, Social Security cards, insurance cards, passports, identification cards, traveler's checks.</li> </ul>	Paid-in-full
Coverage with no deductible, from an A.M. Best "A-rated" carrier is provided to reimburse you for expenses associated with restoring your identity should you become a victim of identity theft.	Up to \$1,000,000
<ul> <li>In order to use the following services, you will need to log in and establish an online monitoring account.</li> <li>Credit Monitoring: Services designated to track and immediately inform you of any activities or changes to your credit – including loan applications, credit card activations, purchases, etc.</li> <li>Internet Surveillance: Services that monitor thousands of websites and millions of online data points and will alert you if your personal information is being traded and/or sold.</li> <li>Child Monitoring: Services that enable you to protect your minor child's information from identity theft by registering and tracking their data.</li> </ul>	Paid-in-full

Caregiving Services	Network Attorney/ Eldercare Advocate
You will have access to ARAG Network Attorneys and Eldercare Specialists to protect and care for your parents and grandparents.	
Access to the <b>ElderAnswers Website</b> which provides you online access to quality-of-care ratings and reports, direct access to the provider database and a wide range of eldercare information.	Paid-in-full
<b>Caregiving Guidebook</b> - access to a "go-to" guidebook provides you with the tools and resources to take a pro-active approach in your caregiving role.	Paid-in-full
<b>Telephone access</b> for you to obtain legal advice and consultation on how the law relates to your parents/grandparents legal matters and which actions may be taken.	Paid-in-full
<ul> <li>Caregiver Support Services</li> <li>You have toll-free access to a Care Advocate who will:</li> <li>Answer your eldercare-related questions, assess elder care needs and help develop care plan</li> <li>Send you a customized information guide that contains lists of assisted living facilities, nursing homes or healthcare agencies, including comparative quality-of-care ratings and reports on thousands of facilities and agencies – along with helpful eldercare information.</li> <li>Give you access to the nation's most comprehensive eldercare database with more than 90,000 long term care providers.</li> <li>Conduct searches to determine availability and rates of assisted living facilities, nursing homes, home healthcare agencies and adult day care providers. Advocate will also negotiate discounts when available.</li> </ul>	Paid-in-full

# In-Office Legal Services

Caregiving Services	Network Attorney/ Eldercare Advocate	Non-Network Attorney	
Annual Legal Check-Up Legal services for you and your parents/grandparents to meet with an attorney on an annual basis. This annual meeting is to discuss the legal needs of your parents/grandparents and discuss any changes to their situation and potential legal implications. THIS SERVICE IS LIMITED TO ONE USE PER FAMILY PER CERTIFCATE YEAR (ANNUAL).	Paid-in-full	\$60	
General in Office Services Legal advice, negotiation, document preparation and review (except those related to <i>events</i> which are specifically excluded or otherwise not covered). (THIS BENEFIT IS LIMITED TO FOUR HOURS PER FAMILY PER CALENDAR YEAR)			
Legal services in office with the attorney	Paid-in-full Up to 4 hours	\$ 240*	
Irrevocable Trusts			
Legal services for a member for the preparation of a stand-alone irrevocable trust.	Paid-in-full	\$180*	
Revocable Trusts			
Legal services for a member for the preparation of a stand-alone revocable living trust.	Paid-in-full	\$180*	

In-Office Legal Services	Network Attorney	Non-Network Attorney
Criminal Misdemeanor Defense		
Legal services for a member in the defense against charges filed in misdemeanor charges except those involving motorized vehicles, or		
Legal services prior to trial Trial for three (3) days or less Trial starting on day four (4) until completion	Paid-in-full Paid-in-full Paid-in-full	\$480* \$1200** \$100,000***
Contested Divorce – 15 hours – (Replaces Contested Divorce – 10 hours)		
Legal services for the named insured in a contested divorce, a legal separation and/or annulment of marriage.	Paid-in-full up to 15 hours per insured event	\$840*
Child Support Enforcement – 8 hours		
Legal services for you for a motion brought by you to enforce a final decree regarding child support.	Paid-in-full up to 8 hours per insured event	\$480*
Post Decree Defense – 8 hours		
Legal services for you for a motion brought against you to modify a final decree for child support, child custody, child visitation or alimony.	Paid-in-full up to 8 hours per insured event	\$480*
Post Decree Enforcement – 8 hours		
Legal services for you for a motion brought by or against you to enforce a final decree regarding child custody, child visitation or alimony.	Paid-in-full up to 8 hours per insured event	\$480*
Minor Traffic Offenses excluding DWI- related- UNLIMITED (Replaces Minor Traffic – Limited 1X per year)		
Legal services for a member in the defense of a traffic offense the conviction of which would not result in the suspension or revocation of your driving privileges. This does not include driving while impaired or under the influence of drugs or alcohol, parking and any non-moving offense.	Paid-in-full	\$180*

\* Non-Network Attorney Indemnity Benefits are \$60 per hour up to the stated amount

\*\* Trial Indemnity Benefits are (\$200 per half day of trial time) up to the stated amount

\*\*\* Trial Indemnity Benefits are (\$400 per half day of trial time) up to the stated amount

# **Services Not Covered**

The plan does not cover:

- Matters against ARAG, the policyholder, your employer and/or an insured against the interests of the named insured under the same Certificate.
- Legal services arising out of a business interest, investment interests, employment matters, your role as an officer or director of an organization and patents or copyrights.
- Legal services in class actions, post judgments, punitive damages, malpractice, appeals, small claims court or equivalent court in your state.
- Legal services deemed by us to be frivolous or lacking merit, or in actions where you are the plaintiff and the amount we pay for your legal services exceeds the amount in dispute or in our reasonable belief you are not actively and reasonably pursuing resolution in your case.
- Legal representation deemed by ARAG to be lacking merit or representation that is, in the judgment of the providing attorney, in violation of attorney ethics rules.

Telephone Legal Access Services include the Exclusions above and

- Matters which in the opinion of the Telephone Legal Access law Firm, may not ethically or appropriately be handled over the telephone.
- Matters which require in your and/or the Telephone Legal Access Law Firm's opinion, your personal presence in an attorney's office or your direct and personal representation by another attorney.
- Matters for which you have already received advice from another attorney.
- Matters outside the jurisdiction of the United States of America.

## **Pre-existing Conditions**

Any legal matter which occurs or is initiated prior to your effective date will be considered excluded and no benefits will apply. ARAG defines initiated at the date when the infraction occurs or a document is filed with the court or when an attorney is hired.

## Conversion

You may continue this insurance when you no longer qualify as an employee or as a member of the group to which this policy is issued. You must notify ARAG within 90 days of this disqualifying event to make arrangements for premium payment. Any questions regarding the ARAG conversion plan, please contact ARAG at 800-247-4184.

#### Disclaimer Language

This information is for illustrative purposes only and is not a contract. This information is intended to provide a general review of the plan described. Please remember that only the insurance policy can give actual terms, coverages, amounts, conditions and exclusions.

#### **Plan Administrator**

If you have any questions or concerns, please contact the plan administrator at ARAG<sup>®</sup>, 400 Locust Street, Suite 480, Des Moines, IA, 50309 or at 1-800-247-4184.

#### **Underwriter Information**

Insurance products are underwritten by ARAG<sup>®</sup> Insurance Company of Des Moines, Iowa or GuideOne<sup>®</sup> Mutual Insurance Company of West Des Moines, Iowa or GuideOne Specialty Mutual Insurance of West Des Moines Iowa. Additional services may be provided by ARAG LLC or ARAG Services LLC. Some products are only available through membership in the ARAG Association LC.