

Benefits for 2024-25 Plan Year – Notice 2

Open Enrollment

Open Enrollment 2024 will begin at 8 a.m. Wednesday July 10, 2024 and end at 4 p.m. on Friday August 16, 2024. Elections made during Open Enrollment will be effective September 1, 2024.

The 2024 Open Enrollment will be a passive enrollment, meaning no action will be necessary for most current benefits to roll to the 2024-25 plan year.

Action will be necessary if:

- a) You want to cancel benefits or drop dependents from coverage.
- b) You want to enroll in or continue a **Flexible Spending Account** for the 2024-25 plan year.
- c) You have the **TRS-ActiveCare Baylor Scott & White HMO plan**. This plan will no longer be offered effective 9/1/24. You will need to choose a different plan for 2024-25.
- d) You want to enroll in or increase **Voluntary Group Term Life** coverage. MetLife is offering a special guaranteed issue election opportunity for employees during Open Enrollment.
- e) You have the **Disability Percent plan**. You should review your coverage and premium as they will adjust based on salaries at July 1, 2024.
- f) You want to designate, review or change your **Group Life Insurance** beneficiary.
- g) You want to make any other changes to plans, coverage or dependents.

Please review [Open Enrollment Notice 1](#) and visit the [Employee Benefits Center website](#) for 2024-25 plan year changes.

How to Enroll

Beginning at 8 a.m. on Wednesday July 10 you can go to the [Enrollment Portal](#) and log in to make elections for plan year 2024-25.

Please note that all PIN's will be reset to the default below:

LOGIN: Employee ID Number or Social Security Number with no dashes

PIN: Last four (4) digits of your Social Security Number followed by the last two (2) digits of your year of birth

Enrollment Support

Open Enrollment support will be available through the First Financial phone bank and in-person. Ask questions and obtain help with the online enrollment process.

Spanish speaking assistance will be offered.

Meet with a Representative by Phone

First Financial Benefits Advisors will be available to assist employees during this timeframe:

July 10 through August 16, 2024

8 a.m. to 5 p.m. Monday through Friday

Call 855-765-4473, option 1

Meet with a Representative In-Person

First Financial Benefits Advisors will be available in person on the following dates and locations.

First-come, first-served. Please bring your current GISD badge or valid photo ID for entry.

| DATE | LOCATION | ROOM | TIME |
|---|---|---|--|
| 7/10/24 | PDC | Room B-02 | 8 a.m. – 4 p.m. |
| 7/11/24 | Natorium | Hospitality Room | 8 a.m. – 5 p.m. |
| 7/16/24 | PDC | Room B-02 | 8 a.m. – 4 p.m. |
| 7/18/24 | Technology | Transportation Meeting Room | 8 a.m. – 4 p.m. |
| 7/23/24 | Harris Hill | Sabine Room (main entrance) | 8 a.m. – 4 p.m. |
| 7/25/24 | PDC | Room B-02 | 8 a.m. – 4 p.m. |
| 7/30/24 | Natorium | Hospitality Room | 8 a.m. – 5 p.m. |
| 8/01/24 | PDC | Room B-02 | 8 a.m. – 4 p.m. |
| 8/06/24 | Harris Hill | Sabine Room (main entrance) | 8 a.m. – 4 p.m. |
| 8/08/24 | Natorium | Hospitality Room | 8 a.m. – 5 p.m. |
| 8/13/24 | Technology | Transportation Meeting Room | 8 a.m. – 4 p.m. |
| 8/14/24 | Natorium | Hospitality Room | 8 a.m. – 5 p.m. |
| 8/15/24 | PDC | Room B-02 | 8 a.m. – 4 p.m. |
| 8/16/24 | PDC | Room B-02 | 8 a.m. – 4 p.m. |
| TECHNOLOGY 410 Stadium Dr Garland TX 75040 | PROFESSIONAL DEVELOPMENT CENTER (PDC) 870 W Buckingham Rd Garland TX 75040 | HARRIS HILL ADMIN BUILDING 501 S Jupiter Rd Garland TX 75042 | NATORIUM 2585 Firewheel Pkwy Garland TX 75040 |

TRS-ActiveCare Decision Making Tools

- Attend a 30-minute virtual webinar about TRS-ActiveCare benefits. Multiple dates and times are available. [Register for From A to Z: Your TRS-ActiveCare Plan.](#)
- Know the differences between Primary plans and the HD plan in [Health Care: This Versus That.](#)
- Understand the health care terms of TRS-ActiveCare by watching [Learn the Terms: Health Care Edition.](#)
- Access the [“How To” video series](#) that helps you learn how to use different aspects of your plan.

Contact TRS-ActiveCare

If you have further questions about the benefits offered through TRS-ActiveCare please contact:

BLUE CROSS BLUE SHIELD OF TEXAS (BCBSTX) FOR TRS-ACTIVECARE– MEDICAL PLAN MANAGER

Customer Service Phone Number: 866-355-5999

[BCBSTX for TRS-ActiveCare website](#)

EXPRESS SCRIPTS (ESI) FOR TRS-ACTIVECARE – PHARMACY BENEFIT MANAGER

Customer Service Phone Number: 844-367-6108

[ESI for TRS-ActiveCare website](#)