Benefits for Plan Year 2025-26 - Notice 1

Open Enrollment

Open Enrollment 2025 will begin at 8 a.m. on Wednesday July 9, 2025 and end at 4 p.m. on Friday August 15, 2025. Elections made during Open Enrollment will be effective September 1, 2025.

Please be aware that several changes to supplemental benefits plans will take effect on September 1, 2025, including insurance carrier changes for current benefits and the introduction of some new benefits. At this time, TRS is awaiting legislative decisions regarding funding before announcing any changes to TRS-ActiveCare.

While most 2024-25 benefits will roll over automatically to 2025-26 without requiring any action to maintain your current coverage (other than flexible spending accounts), we recommend staying informed about upcoming plan changes and required actions by keeping an eye on our future communications.

Communications

In addition to the emails sent from benefits@garlandisd.net and a postcard mailed to home addresses, we are introducing another communication method. Targeted emails and text messages about your benefits and Open Enrollment will be sent via our third-party administrator's FFEngage system. To ensure you receive these updates, please whitelist the following email address and phone number for your personal accounts. (The email address has been whitelisted in Outlook for your work email.)

FFEngage Email Sender: do-not-reply@benselect.com

FFEngage Phone Number: 1-888-655-3581

Additionally, please verify that your mailing address and primary contact phone number are up to date in Oracle. You can update this information at any time through Oracle Self Service, and regular file feeds will ensure that the enrollment system reflects the latest details.