

# Access Your New & Improved Member Portal

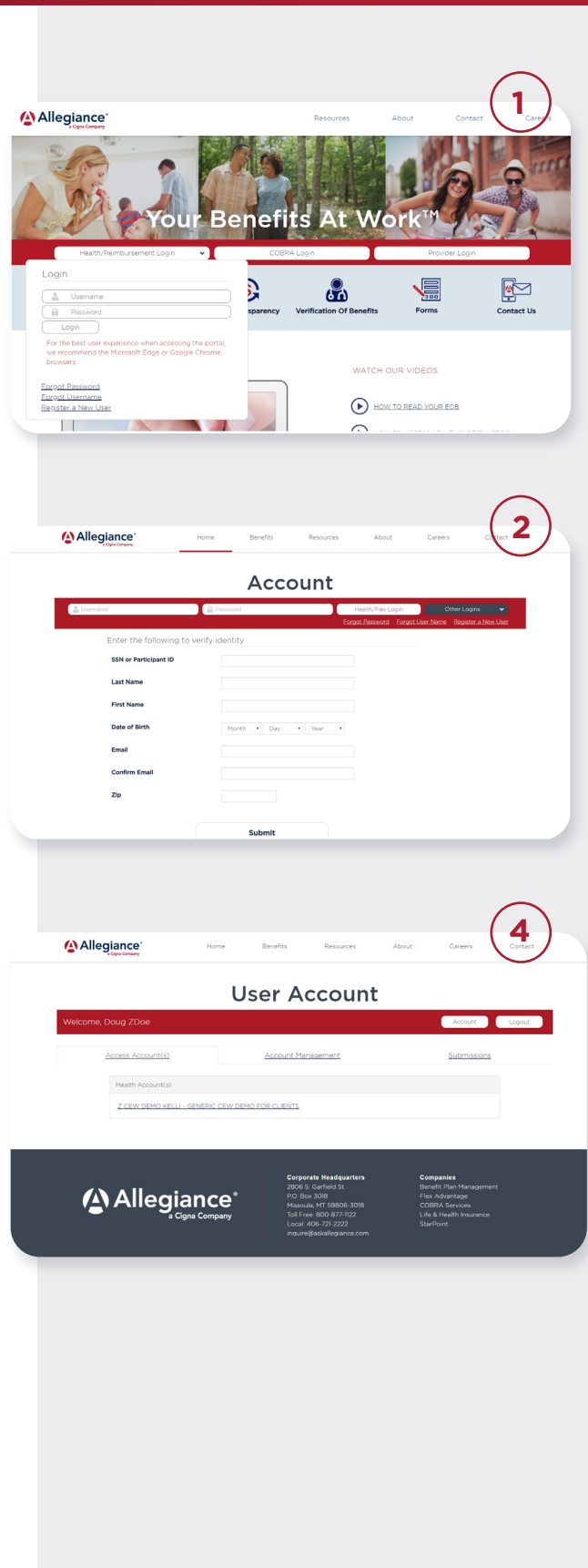
We've made upgrades to your Allegiance member tools! Starting 4/15/2022, you will have access to an improved web portal at askallegiance.com. You can access this site to review your health plan benefits, claims, EOB statements, member ID card and more.

**If you have an existing username and password, simply use that information to login at askallegiance.com.** If you have not used your AskAllegiance login in the past 24 months, the system will require you to create a new account for security purposes. Follow the steps below to create your new account.

1. Log on to askallegiance.com and select **Health/Reimbursement Login**.
2. Click on **Register New User** at the bottom of the box. You will need to enter basic demographic information to verify your identity.
3. Next, the system will ask you to create a username and password. Please note the specific character and length requirements.
4. After clicking **Submit**, the system will return you to the main login page. Enter your newly created username and password to continue to the member portal.

Your prior claims history and data will be transferred over to the new account. Please review the attached Online Features for Members flyer for additional details on how to use these new services.

**Thanks for being a valued member! If you have questions or need support, reach out to [advantageinquire@askallegiance.com](mailto:advantageinquire@askallegiance.com).**



The image displays four sequential screenshots of the Allegiance member portal interface, illustrating the steps for creating a new account:

- Step 1:** The main portal page with the "Health/Reimbursement Login" dropdown menu highlighted.
- Step 2:** The "Account" creation form where users enter their SSN or Participant ID, Last Name, First Name, Date of Birth, Email, Confirm Email, and Zip.
- Step 3:** The "User Account" page showing a welcome message for "Doug ZDoe" and a list of accounts, including a "NEW DEMO USER - GENERIC NEW DEMO FOR CLIENTS".
- Step 4:** The footer of the portal containing the Allegiance logo, Corporate Headquarters address (2806 S. Garfield St., P.O. Box 3018, Missoula, MT 59806-3018), contact information (Tel: 406.897.7192, Local: 406.791.2222, inquire@askallegiance.com), and a list of services (Benefit Plan Management, Flex Advantage, COBRA Services, Life & Health Insurance, StarPoint).