

ALLEN ISD FAQ

Will I be required to obtain a new Prior Authorization for my existing medication?

Your company has waived the need to get a Prior Authorization for your current medication refills for the first 90 days of this plan year. If you start a new medication or your current Prior Authorization has expired, you will be required to obtain a Prior Authorization before your medication can be sent to you.

What if I am taking a specialty medication?

Specialty medications are high-cost prescriptions, typically over \$1,500 per month, and are used to treat rare or complex conditions that require additional care and support. These medications will be filled by 4U Rx Pharmacy and they can be reached by calling 888-708-4879, fax 223-207-0450, or email info@4urx.com.

Home delivery from PCA Rx

Use PCA Rx home delivery to help manage the medications you take regularly. Home delivery is safe, reliable and offers the following advantages:
Cost savings - You may pay less for your medication with a three-month supply through home delivery.
Convenience - Get free standard shipping on medications delivered to your mailbox.

How do I request a refill?

It is as simple as emailing our Patient Care team at info@pcarx.com. They will connect you to the pharmacy team that will assist with your refill request.

How do I transfer my home delivery and/or specialty medications?

Please contact our Patient Care team at info@pcarx.com

