



# Customer Service for Employers



**877-442-4207**

Customer Service, Membership Processing, Billing, Claims and Benefits Manager



**AncillaryQuestionsTX@bcbstx.com**

Customer Service, Membership Processing, Billing, Claims and Benefits Manager



**Website:**

**bcbstx.com/ancillary/employer**

**Vision Member Website:**

**eyemedvisioncare.com/bcbstxvis**

**Online Disability Claims for Members:**

**ancillary.bcbstx.com**

**Forms**

[bcbstx.com/ancillary/employer/forms](http://bcbstx.com/ancillary/employer/forms)

**Evidence of Insurability**

Fax: 855-691-7157  
[bcbstx.com/ancillary/employer/forms](http://bcbstx.com/ancillary/employer/forms)



**Mailing Address**

Member eligibility, changes to bill and other correspondence inquiries:

Blue Cross and Blue Shield of Texas  
701 E. 22nd Street, Suite 300  
Lombard, IL 60148

**Payments:**

Blue Cross and Blue Shield of Texas  
36788 Eagle Way  
Chicago, IL 60678-1367