

Enclosed please find the following items for use with your vision plan.

- Two detachable identification cards for you and any eligible dependent(s)
- Answers to common questions about the Superior Vision plan

If you choose to receive vision services from a participating provider, we suggest you verify that they are in-network when you make your appointment. You can visit providers participating in the Superior Vision plan either through a private practice or retail chain location.

If you have any questions about your coverage, would like a directory or claim form, or want to find a participating provider, log in to mybenefits.metlife.com. You may also call 1-833-EYE-LIFE (1-833-393-5433), Monday through Friday from 8:00 a.m to 9:00 p.m. ET, and Saturday from 9:00 a.m. to 4:00 p.m. ET.

<div>SuperiorVision® By MetLife</div>		Vision	
Employee name	Employee ID	Employee name	Employee ID
Wimberley Independent School District	252604	Wimberley Independent School District	252604
Group name		Group name	
<p>This card is not a guarantee of coverage or eligibility. See reverse side for important plan information. Benefits administered by Superior Vision Services, Inc. Underwritten by Metropolitan Life Insurance Company, New York, NY</p>		<p>This card is not a guarantee of coverage or eligibility. See reverse side for important plan information. Benefits administered by Superior Vision Services, Inc. Underwritten by Metropolitan Life Insurance Company, New York, NY</p>	

Questions and Answers

How can I find a participating vision provider?

You can locate a participating Superior Vision provider online by going to mybenefits.metlife.com and selecting **Find a Vision Provider**, or by calling Superior Vision at 1-833-EYE-LIFE (1-833-393-5433), Monday through Friday from 8:00 a.m. to 9:00 p.m. ET, and Saturday from 9:00 a.m. to 4:00 p.m. ET.

Can I see a provider who is not part of the Superior Vision network?

Yes. You can visit any provider. However, your out-of-pocket costs are usually lower when you visit an in-network provider.

What services are covered by my plan?

All services defined under your group vision benefits plan as detailed in your certificate are covered.

Do I need an ID card in order to use my vision plan?

No, you do not need an ID card in order to receive services or benefits through your vision plan.

When do I need to file a claim?

If you visit a participating Superior Vision provider, they will confirm your eligibility, calculate any out-of-pocket costs and submit a claim on your behalf at the time of service.

If you visit an out-of-network provider, you're responsible for paying the provider in full for the services and eyewear received at the time of your appointment, including taxes. You must submit a completed Superior Vision claim form and itemized receipt to: Superior Vision by MetLife, PO Box 967, Rancho Cordova, CA 95741.

How can I check if a claim has been processed?

There are several ways for you to forward information. For all communications to Superior Vision, you must include your name and associated claim number(s). Please send all documents via USPS to: Superior Vision by MetLife, PO Box 967, Rancho Cordova, CA 95741.

Savings from enrolling in a vision benefits plan will depend on various factors, including the cost of the plan, how often members visit the provider and the cost of services rendered.

Superior Vision by MetLife benefits are underwritten by Metropolitan Life Insurance Company, New York, NY.

Like most group benefit programs, benefit programs offered by MetLife and its affiliates contain certain exclusions, exceptions, reductions, limitations, waiting periods, and terms for keeping them in force. Please contact MetLife or your plan administrator for costs and complete details.

Metropolitan Life Insurance Company, 200 Park Avenue, New York, NY 10166

Visit mybenefits.metlife.com to:

- Locate a participating eye doctor or print additional ID cards
- Review benefit information and past services
- Obtain claims forms and educational information

Submit out-of-network claims to:

Superior Vision by MetLife
PO Box 967
Rancho Cordova, CA 95741

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- 1-833-EYE-LIFE (1-833-393-5433)
- Monday through Friday from 8:00 a.m. to 9:00 p.m. ET, and Saturday from 9:00 a.m. to 4:00 p.m. ET
- Hearing impaired AT&T relay service: Dial 711

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