



# File a Claim

## Three Easy Ways!

# 1

### On your mobile device using AFmobile®

Create an AFmobile® account by downloading the app from the Apple App Store or the Google Play Store.

*Please note, if you already have an OSC account, your username and password will be the same.*

# 2

### Online using our Online Service Center

Create an OSC account by visiting [americanfidelity.com](http://americanfidelity.com) and clicking on the "Register" button.

# 3

### By mail\* or fax\* to:

#### Insurance Claim

American Fidelity Assurance Company, Attn: Benefits Department  
P.O. Box 268898, Oklahoma City, OK 73125

Fax: 800-818-3453

#### Flexible Spending Account and Health Reimbursement Account Claim

American Fidelity Assurance Company, Attn: Flex Account Administration  
P.O. Box 25510, Oklahoma City, OK 73125

Fax: 800-543-3539

*\*Obtain a claim form for your insurance claim at [www.americanfidelity.com/fileaclaim](http://www.americanfidelity.com/fileaclaim) and click on the "Print a claim form" link.*

### Need assistance filing a claim?

Visit [www.americanfidelity.com/fileaclaim](http://www.americanfidelity.com/fileaclaim) for a complete tutorial of the claim filing process.

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a different opinion TM