Check to see if your MEDICAL provider is participating on a plan

1. **Go to:** aetna.com/docfind

2. **Continue as a guest and** then "Search"

   Please enter your **home** location (zip, city, county or state) to access providers specific to your plan benefits.

   Enter location here

3. **Select a MEDICAL plan: Select "Aetna Choice POS II (Open Access)" then "Continue".**

   Select a Plan

   🔍

   Enter plan name to narrow list below, e.g. Managed Choice

   Show all plans (including those not in my area)

   Aetna Open Access Plans

   ⊙ Aetna Choice® POS II (Open Access)

   Continue

4. **If you know the name of the provider/facility, use the What do you want to search for near section.**

5. **If you do not know the name of the provider/facility, scroll down to the Find what you need by category section.**

6. **Call Aetna Customer Service Monday – Friday 8am-6pm CST for assistance at:**
   Medical: 1-855-824-5361
   (Hold until you are given the option to be transferred to a Customer Service Representative)