



Your Digital ID Card and More

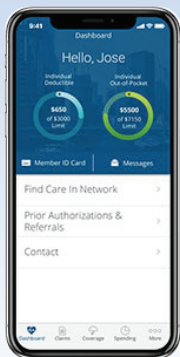
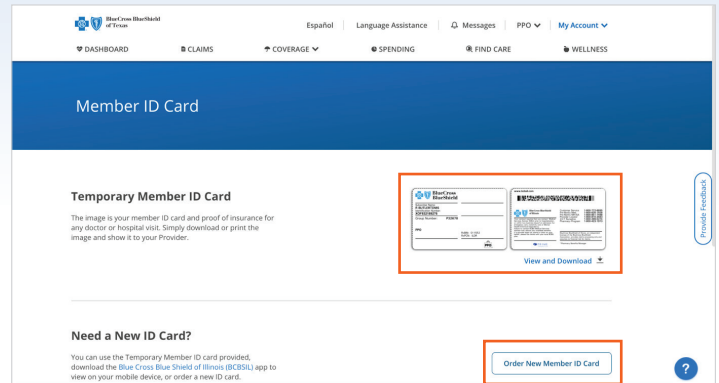
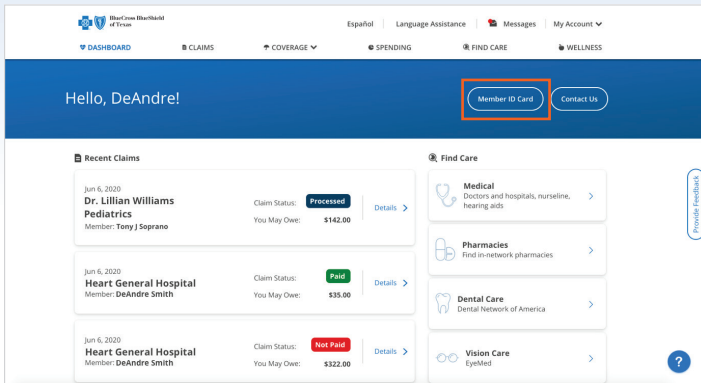
Access the Secure Member Site

Go to bcbstx.com and click the **Log In** tab to register for Blue Access for MembersSM. Click the **Register Now** link and follow the steps using the numbers from the front of the card. Blue Access for Members lets you review your claims, find health information, order extra ID cards and much more.

You can even save your ID card on your phone or other mobile device. Text **BCBSTX** to **33633** to download the app*.

Access Your Digital ID Card

- Login into **Blue Access for Members**
- Click on the ID card icon on the left side
- Download a digital copy to keep on your phone for instant access
- You can also print a copy or order a new physical card



BCBSTX Mobile App

Features:

- Find an in-network doctor, hospital or urgent care facility or search for Spanish-speaking doctors
- Access your claims, coverage and deductible information
- Access your temporary digital member ID card
- Secure login with Face ID (iOS only) and Fingerprint ID
- Available for iPhone and Android users

* Message and data rates may apply. Terms, conditions and privacy policy are at bcbsil.com/mobile/text-messaging.



Your Member ID Card

Always show your Blue Cross and Blue Shield of Texas (BCBSTX) ID card – which includes a mobile version – when you visit a doctor or other place for care. Information on the ID card helps the care provider file your claim with us.

Depending on the type of plan you have, your card might have some or all of the information below.

Front of card

The front of the card features the BlueCross BlueShield logo at the top left. Below it, the cardholder's information is organized into sections:

- Subscriber Name:** ABC SAMPLE (1)
- Identification Number:** ZGP123456789 (2)
- Group Number:** 123456 (3)
- Coverage Date:** 08/01/21
- Member Effective:** 08/01/21
- Network:** BCA FAMILY TDI Pediatric Dental (under age 19) (4)
- Copays:**
 - OV/Spec: \$25/\$45 (5)
 - Emergency Room: \$300
 - Urgent Care: \$25
 - Rx Level 1: \$10/20/55
 - Rx Level 2: \$95/150/250
- Rx Deductible/Out of Pocket Maximum:**
 - Rx In/Out of Network Ded: \$3750/\$7500 (6)
 - Rx In/Out of Network OPX: \$3750/
- BlueCard:** PPO and Rx symbols (7)

- Subscriber name** – This may show the subscriber only or the dependent
- Identification number** – This number is unique to you and your covered dependents
- Group number** – This number is shared by everyone covered by the policy
- Network** – This is the name of your provider network
- Copays** – These are the fixed amounts you may have to pay when you visit a doctor, the ER or a specialist
- Rx Deductible/Out of Pocket Maximum** – Your RX deductible is the amount you must pay toward your prescription drug costs before your health plan begins to pay for your covered services. Your Rx Out of Pocket Max is the most you have to pay out of your own pocket for prescription drugs under your insurance plan during the year. Depending on your plan, you may have separate amounts for Rx or it may be combined with medical.*
- BlueCard®** – The BlueCard symbol shows that you can get care while traveling or living in another Blue Cross and Blue Plan’s service area.

Back of card

The back of the card features the website www.bcbstx.com at the top. It is divided into three main sections:

- Deductible Information (1):**
 - Ind/Fam In Network: \$1250/\$3750
 - Ind/Fam Out of Network: \$2500/\$7500
- Out of Pocket Maximum Information (2):**
 - Ind/Fam In Network: \$1250/\$3750
 - Ind/Fam Out of Network: Unlimited
- Customer Service/Contacts (3):**
 - Customer Service: 1-800-521-2227
 - DNoA Pref Network: 1-800-972-7565
 - Preauth-Medical: 1-800-441-9188
 - Preauth-MH/CD: 1-800-528-7264
 - Blue Card Access: 1-800-810-2583
 - Provider Service: 1-800-451-0287
 - MDLIVE: 1-888-680-8646

At the bottom, it includes the BlueCross BlueShield of Texas logo, a disclaimer about network coverage, and the Prime Therapeutics logo with the title "Pharmacy Benefits Manager".

- Deductible** – The amount you must pay toward your health insurance costs before your health plan begins to pay for your covered services.*
- Out-of-pocket maximum** – The most you have to pay out of your own pocket for covered medical services under your insurance plan during the year.*
- Customer Service/Contacts** – This is where to find the phone number(s) to call if you have questions or need help using your benefits.

* For more information about your Rx or medical deductible or out-of-pocket maximum, call the number on your ID card