



Dear FIRST,

## Welcome to MetLife Legal Plans!

### What you need to do

**Create an Account**

To see your coverages, our attorney network or complete your estate planning, you will create an account using an email and password of your choice at [members.legalplans.com](https://members.legalplans.com). When you're ready to contact an attorney, we've made it easy for you, here's what to do:

1

### Find an attorney

Log into [members.legalplans.com](https://members.legalplans.com) and choose the legal matter you need help with. From there, you'll be guided to our attorney locator to find an attorney and get a case number. Or, give us a call and we can help you find an attorney and give you a case number.

2

### Make an appointment

Call the attorney you select, provide your case number and schedule a time to talk or meet.

3

### That's it!

There are **no copays, deductibles or claims forms** when you use a network attorney for a covered matter.

With the legal plan, you'll have all the help you're looking for from our experienced service team, network of attorneys and variety of online resources.

- **Award-winning customer service** from our experienced service team<sup>1</sup>

- **Flexibility** to choose an attorney from our network, or use an attorney outside of our network<sup>2</sup>
- **24/7 access** to use our attorney locator, get case numbers and send questions to our Law Firm E-Panel
- Access to **digital estate planning** to create wills, living wills and powers of attorney all online

## **We're here to help**

You can reach us at **800.821.6400** with any questions you may have Monday through Friday from 8:00 am to 8:00 pm (ET).

**Thank you for being a MetLife Legal Plans member!**

---

1. Two-time winner of the Silver Stevie in the American Business Awards, 2016 and 2017; Bronze winner in 2018, 2019 and 2020.
2. You will be responsible to pay the difference, if any, between the plan's payment and the out-of-network attorney's charge for services.

Group legal plans are administered by MetLife Legal Plans, Inc., Cleveland, Ohio. In California, this entity operates under the name MetLife Legal Insurance Services. In certain states, group legal plans are provided through insurance coverage underwritten by Metropolitan General Insurance Company, Warwick, RI. For complete details of the coverage, call or write the company.