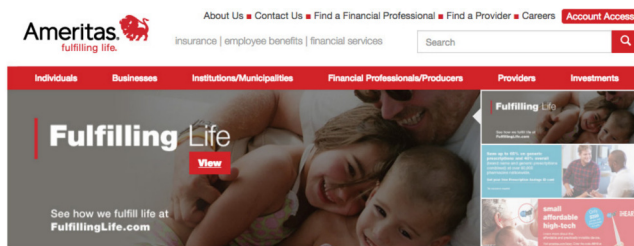


# online account access for members



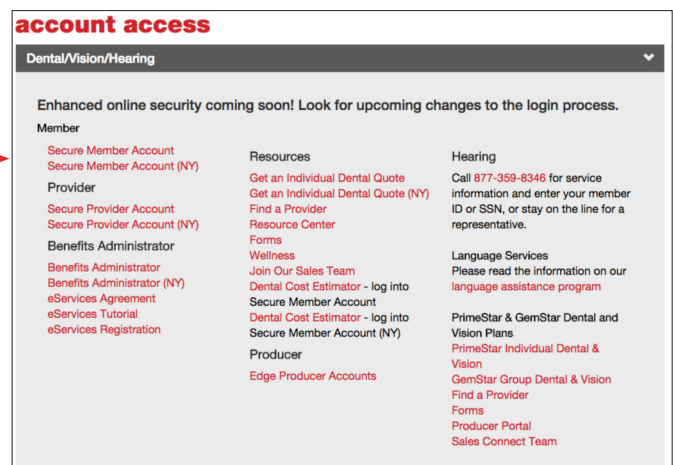
Sign up for easier and faster digital access to your benefits information with online Explanation of Benefits (EOB).



Create your free secure member account, and you'll have instant access to ID cards, plan benefits, your certificate of coverage, claims information and remaining benefits.

## Enroll Now! Here's How.

- Go to [ameritas.com](http://ameritas.com) to create a secure member account.
- Select the "Account Access" link in the upper right corner of the home page to see the "account access" page where you'll select the Dental/Vision/Hearing drop down.
- Choose "Secure Member Account."
- On the Login page select the "Register Now" link.
- Complete the New User Registration form.



Select **Electronic Explanation of Benefits (eEOB)**, and we'll email you whenever a claim is processed, instead of mailing you a paper statement.

To switch to eEOB and stop paper claims, select this preference on the Go Paperless page after you log in to your secure member account.

You can also use your online member account to access forms, read frequently asked questions or nominate your dentist to be part of our network.



The online EOB lets you know about the claims processed for everyone on your plan. It is not a bill. It's a summary of recent care charges and benefit plan payments. The easy-to-read format includes what claims were submitted, what has been paid and how your plan discounts are impacting your benefits.

The screenshot shows the Ameritas website interface for dental benefits. At the top, there is a navigation bar with 'Home', 'Dental', 'Vision', and 'Contact Us'. The main heading is 'explanation of dental benefits' with a sub-link 'Return to Claim Details' and a 'Download PDF' button. The company information for Ameritas Life Insurance Corp. is listed: P. O. Box 82520, Lincoln, NE 68501-2520, and 1-800-487-5553. A summary box shows 'Total Amount You Owe Provider' as \$58.00, with a note that the provider will bill directly. Below this, a list of service details includes Date of Service, Member Name, Patient Name, Patient Relationship, Patient DOB, Claim Number, Provider Name, Plan Sponsor, and Plan Number. A table titled 'How Your Claim Was Calculated' lists three services: EVAL-PERIODIC (\$57.00), X-RAY - SINGLE (\$32.00), and X-RAY BITEWING (\$33.00). A final summary table shows 'Total Claim Calculation' with 'Charge Submitted By Provider' at \$180.00, 'Total Paid By Plan' at -\$122.00, and 'Amount You Owe Provider (unless previously paid)' at \$58.00. A 'REMARKS' section is present but empty, followed by a note to 'Review your current remaining benefits.'

**Compared to paper statements, online statements are:**

- **more secure.** A primary method of identity theft is stealing documents that are sent through the physical mail; receiving EOBs electronically is one way to reduce the risk.
- **more detailed.** Eliminate clutter and still receive more details on your claims than you would from a paper statement.
- **convenient.** You can access the secure member portal 24/7.
- **faster.** You don't have to wait for mail delivery.
- **better for the environment.** Online EOBs save trees and reduce carbon emissions.



This information is provided by Ameritas Life Insurance Corp. (Ameritas Life). Group dental, vision and hearing care products (9000 Rev. 03-16, dates may vary by state) and individual dental and vision products (Indiv. 9000 Ed. 07-16, dates may vary by state) are issued by Ameritas Life. Some plan designs are not available in all areas. In Texas, our dental network and plans are referred to as the Ameritas Dental Network. Some states require that producers be appointed with Ameritas Life before soliciting its products. To become appointed with Ameritas Life, please call 800-659-2223.

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