

Aetna Simplified Claims Experience™

Aetna Accident, Critical Illness and Hospital Indemnity plans

Filing claims for Supplemental Health benefits couldn't be easier

Get cash benefits fast

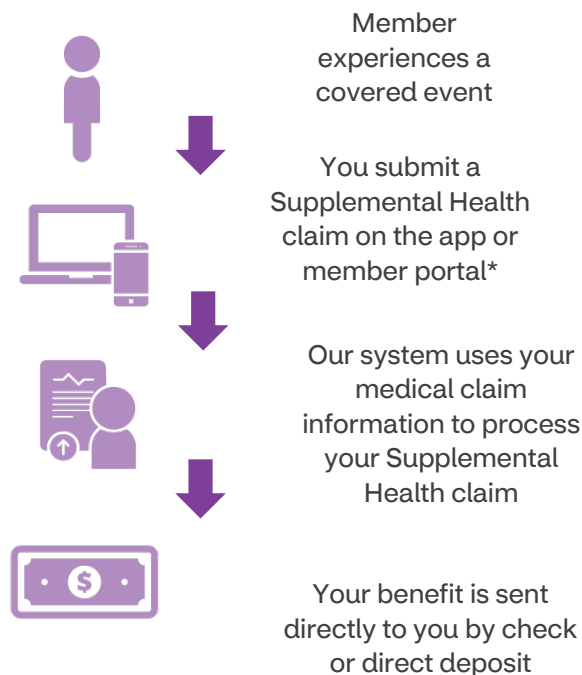
You can get cash benefits when you or a covered family member experience an accident, diagnosis of a serious illness or hospital stay.

It's easy to submit claims on the app or member portal

Here's how it works:

Download the **My Aetna Supplemental** mobile app or visit www.myaetnasupplemental.com. Register on the site if you haven't already. (You'll need your Member ID or social security number.)

1. Click on "Report New Claim."
2. Follow the steps and answer the questions.
3. Review your claim for accuracy and submit.



* You'll need to upload your medical invoice.

That's it. Filing a claim is really that simple.

Other ways to file claims

You can also print and mail claims forms to Aetna Voluntary Plans, PO Box 14079, Lexington, KY 40512-4079, or Fax to **1-859-455-8650**. Claims forms are available for download from the bottom of the screen when you access the member portal or call Member Services.

Have questions? Need help?

View your benefits summary on our secure member website, available 24/7. Or call our Customer Service representatives Monday through Friday, 8 a.m. to 6 p.m. at **1-800-607-3366**.