



Your New Surgery Benefits

Powered By SurgeryPlus

February 2, 2023



Introduction to SurgeryPlus



Joe Malinowski
Director of Marketing



Agenda

What is SurgeryPlus

The SurgeryPlus Difference

What's Covered

Guided Access to Excellent Surgical Care



What is SurgeryPlus?

SurgeryPlus is a supplemental surgery benefit offered by TML Health for non-emergency surgeries that aligns excellent care with meaningful savings.



Fast Facts

Who is eligible?

All employees and covered dependents enrolled in a BCBSTX PPO or HDHP medical plan offered by TML Health. HMO members are excluded.

Do I have to enroll in SurgeryPlus?

No.

Do I have to pay a monthly premium?

Absolutely not. TML Health covers the cost of the benefit, and there is no charge passed on to employees.

Do I have to use a SurgeryPlus surgeon?

Yes. To utilize the benefit, you must select a surgeon within the SurgeryPlus network.



The SurgeryPlus Difference

Why members should consider using the SurgeryPlus network for their surgical needs



Excellent Care

Access to our network of thousands of highly qualified surgeons



Meaningful Savings

You receive excellent surgical care at little to no cost to you



Guided Support

Your personal Care Advocate will support you every step of the way



Excellent Care

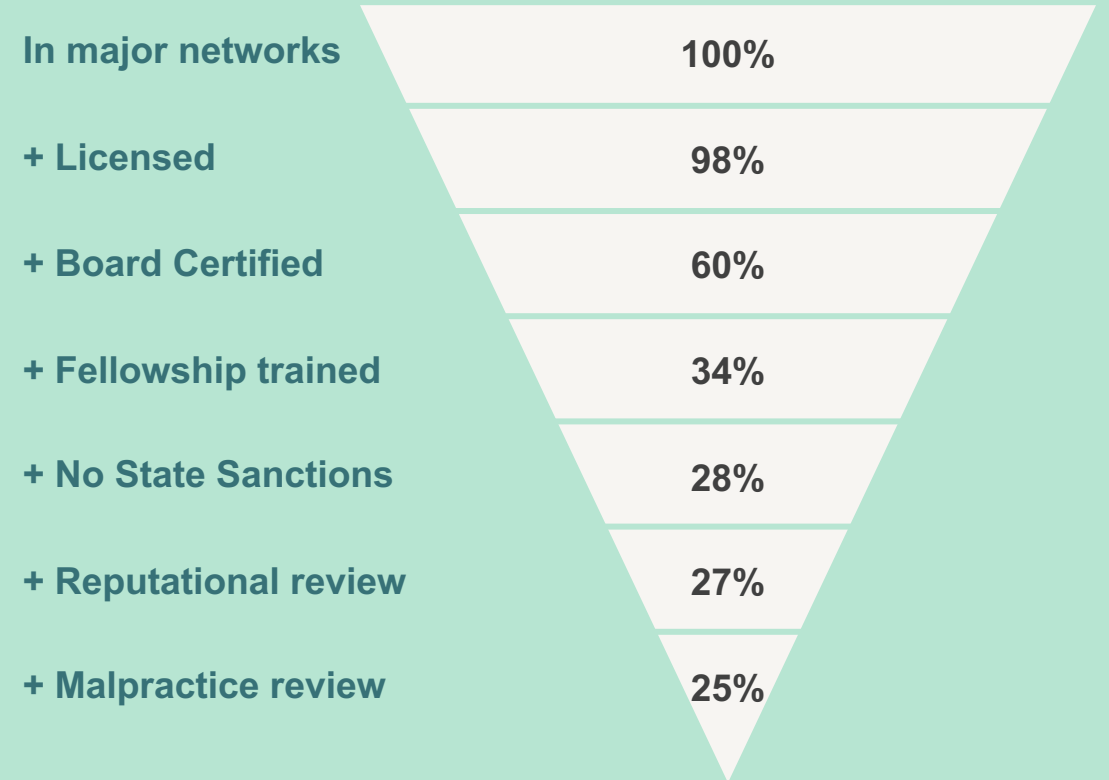


SurgeryPlus Surgeons Standards of Excellence

In addition to physician credentialing, we evaluate facilities' performance data (e.g., complications, re-admissions) and control *venue selection* appropriately

Case Study: Impact of Surgeon-Specific Credentialing of In-Network Orthopedic Surgeons

Traditional insurance carriers DO NOT require physicians to meet this list of criteria.

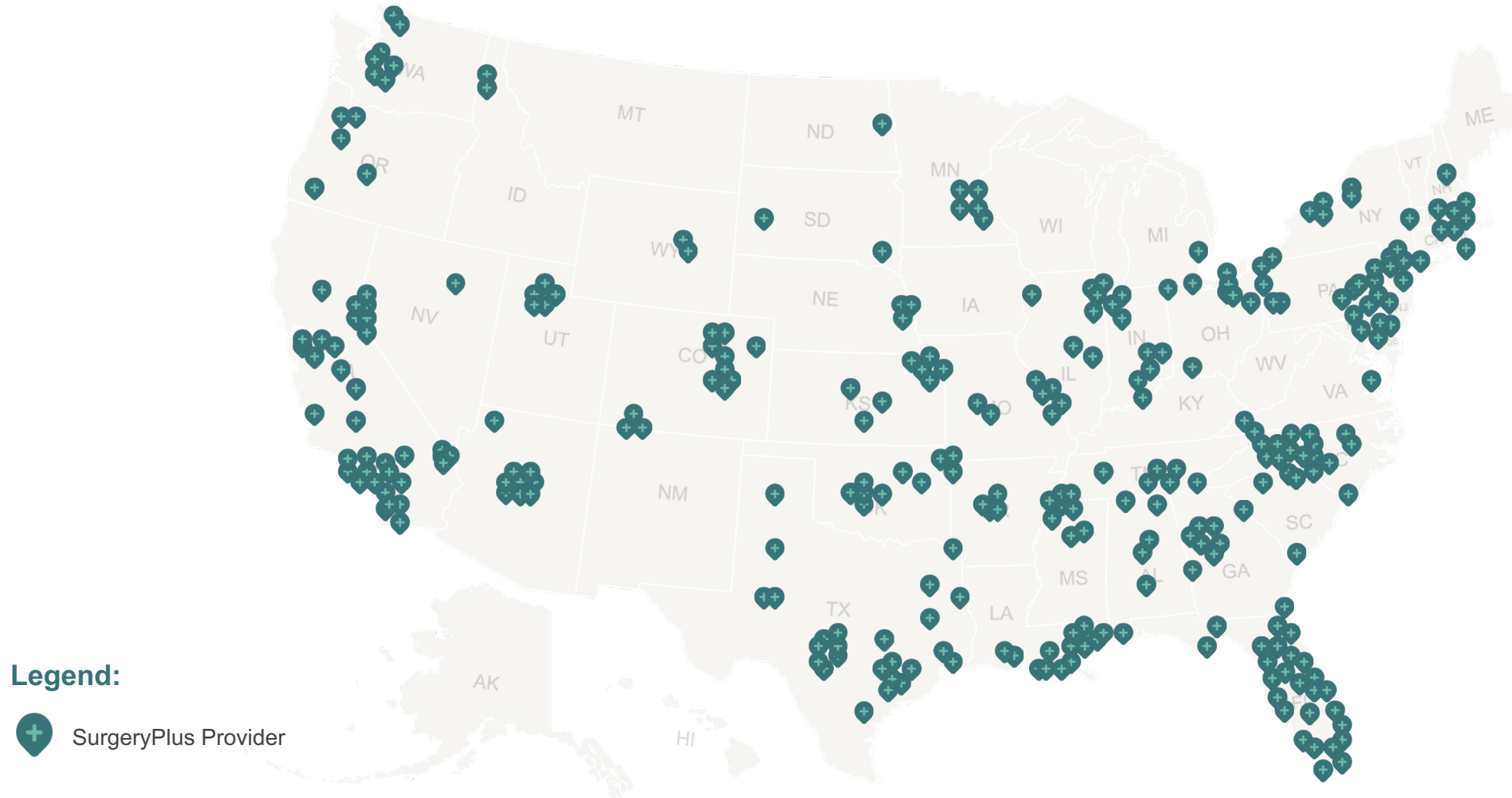


SurgeryPlus network complication rates: <1%
Industry comparison for complication rates: 5 – 14%



Nationwide network of over 400 facilities and 3,000 surgeons

Our network is built by design to be a narrow network, with provider quality and surgical outcomes as the top priority. A carrier network is intended to have broad access, offering numerous options to members regardless of where they live but isn't focused on quality/cost. The SurgeryPlus network is more focused on quality/cost, while still creating access within most major cities in the U.S.





Travel Program Details

SurgeryPlus covers your travel costs to ensure that you have access to the best providers.

Mileage (car)



Miles Traveled	Allowance
0 – 99	\$25
100 – 199	\$50
200+	\$100

Hotel ★ ★ ★



Hotels must be 3 stars or higher and are booked by your Care Advocate in advance of your trip

Per Diem



\$35 per person per day is provided to member and one companion to cover meals and travel-related expenses

Airfare



SurgeryPlus will book economy flights, if appropriate, for the member and a companion. There is a 100 mi minimum for flights to be approved.



Meaningful Savings



Your Cost Savings on the PPO Plans

Coverage	BCBSTX	SurgeryPlus
Deductible	\$0-\$5,000 individual coverage / \$0-\$10,000 family coverage	\$0
Coinsurance	20%	\$0
Total	Up to the out-of-pocket maximum: \$4,000-\$7,000 individual coverage / \$4,000-\$14,000 family coverage	There is zero cost for your SurgeryPlus surgical procedure



Your Cost Savings on the HDHP Plans

Coverage	BCBSTX	SurgeryPlus
Deductible	\$2,000-\$3,00 individual coverage / \$4,000-\$6,000 family coverage	IRS Min \$1,500 individual coverage / \$3,000 family coverage
Coinsurance	20%	\$0
Total	Up to the out-of-pocket maximum: \$5,000- \$10,000 individual coverage / \$6,000-\$12,000 family coverage	You will only owe up to the IRS Minimum (\$1,500) for your SurgeryPlus procedure. Your deductible will be collected prior to surgery. If you have already met \$1,500 of your deductible prior to your SurgeryPlus procedure, there will be zero cost for your surgery.



What's Covered?

Covered Costs With SurgeryPlus



*There are some pre- and post-procedure costs that SurgeryPlus does **NOT** cover, such as:

- Physical therapy
- Home health
- Advanced imaging/diagnostics
- Durable medical equipment

Coverage for the above services may be obtained through an in-network provider under your TML Health medical plan.



Commonly Covered Procedures

SurgeryPlus covers over 400 different procedure types. If you need a procedure that you do not see below, call a Care Advocate to confirm if your procedure is covered.

Joint Replacement & Revision

- Ankle
- Knee
- Elbow
- Shoulder
- Hip
- Wrist

Spine

- Artificial Disk Replacement
- Cervical Disk Fusion
- Laminectomy
- Laminotomy
- Lumbar Interbody Fusion
- 360 Spinal Fusion

Orthopedic

- Arthroscopy (Knee/Shoulder)
- Bunionectomy
- Carpal Tunnel Release
- Ligament Repair
- Rotator Cuff Repair

Cardiac

- Cardiac Ablation
- Defibrillator Implant
- Pacemaker Implant
- Pacemaker Replacement
- Valve Surgery

Bariatric

- Gastric Bypass
- Sleeve Gastrectomy
- Lap Band / Lap Sleeve

Gynecological

- Hysteroscopy
- Hysterectomy
- Myomectomy
- Ovary Removal

General Surgery

- Hernia Repair
- Gall Bladder/Laparoscopic Cholecystectomy
- Thyroid
- Excision of Mass

Interventional Spine/Pain

- Cervical Epidural
- Lumbar Epidural Steroid
- Stellate Ganglion Block
- Epidural Blood Patch

Gastroenterology (GI)

- Colonoscopy
- Upper GI Endoscopy

Ear, Nose, Throat (ENT)

- Ear Tube Insertion
- Ear Infection
- Septoplasty
- Sinuplasty



Guided Support



Guided Access to Excellent Surgical Care



Your SurgeryPlus benefit includes guided access and personalized support from a Care Advocate. They will help you understand your benefit, find excellent care and make sure you feel informed every step of the way.

SurgeryPlus Care Advocates are here to:

- Answer questions about your benefit
- Explain what surgeries and costs are covered
- Help you find the best surgeon for your care
- Coordinate any consults and appointments with your SurgeryPlus surgeon
- Support your needs throughout your surgical journey





Member Journey

1

ONE CALL DOES IT ALL

If you think you need surgery, call SurgeryPlus at 855-715-1684 and a Care Advocate will help begin the process.

2

PERSONALIZED SUPPORT

Your dedicated team of Care Advocates will provide personalized support and coordinate everything, including travel if needed.

3

SELECT YOUR SURGEON

The SurgeryPlus team will hand-select three surgeons for you to evaluate and choose from.

4

POST-SURGERY CARE

As you recover, your Care Advocate will ensure all of your needs have been met.



You may now register on your SurgeryPlus member portal!



TML Health
Benefits Pool

Login Email

Password

Login Assistance

Login

If this is your first time on the SurgeryPlus Portal, click below to register!

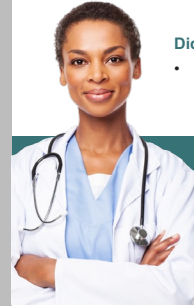
Register Now



TML Health
Benefits Pool

Surgery Plus
2100 Ross Avenue, Suite 1900
Dallas, TX 75201

John Doe
2100 Ross Avenue, Suite 1900
Dallas, Texas 75201



Did you know...

- There will be no cost for your surgery.

You deserve excellent and affordable surgical care.
Call us to learn more at 855.715.1684

Guided Access to Excellent Surgical Care

What is SurgeryPlus?

SurgeryPlus provides you with access to excellent and affordable care for many planned surgical procedures. It's already included in your medical benefits.

We cover the most expensive costs associated with surgery, so you'll pay little to no cost for your procedure when you use your SurgeryPlus benefit. Your coverage includes:

- Access to our network of thousands of highly qualified surgeons
- Consults and appointments with your SurgeryPlus surgeon
- Anesthesia
- Procedure and facility (hospital) fees
- Dedicated support and guidance

Commonly Covered Procedures:

- Spine
- Orthopedic
- Ear, Nose, & Throat
- Cardiac
- Gynecology
- General Surgery
- Gastrointestinal
- Spine & Ortho Injections
- Bariatrics

TMLHealth@SurgeryPlus.com
TMLHealth.SurgeryPlus.com

Surgery Plus		TML Health Benefits Pool	
Member Name	Member ID	1234567891	
First Name	Group ID	12345678	
Last Name	Deductible:	Waived	
	Coinsurance:	Waived	
Member Services: 855.715.1684 TMLHealth.SurgeryPlus.com Effective date: 1/1/2023			

Employer Direct Healthcare (EDH) is the sole administrator of claims originating as a result of any SurgeryPlus services or procedures. All claims must be submitted to EDH electronically or by mail as provided below.

Employer Direct Healthcare	Electronic Payer ID:	48888
Attn: Claims Processing	Claims Fax Line:	(889) 965-4011
2100 Ross Ave. #1900	Eligibility / Claims:	(855) 715-1684
Dallas, TX 75201		

Providers should contact Employer Direct Healthcare directly with regards to SurgeryPlus member eligibility or claims-related inquiries.

In accordance with the terms of applicable contracts and agreements with EDH, Provider agrees that it shall not bill nor seek to collect any amount from member related to services rendered under the SurgeryPlus benefit.

SurgeryPlus.com

IMPORTANT: Don't forget to take your SurgeryPlus Benefits Card and present it at all surgery related appointments.

PPO Card

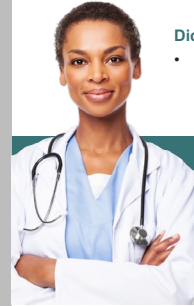
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Call us to learn more at 855.715.1684

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SurgeryPlus.com

IMPORTANT: Don't forget to take your SurgeryPlus Benefits Card and present it at all surgery related appointments.

HDHP Card

Surgery Plus		TML Health Benefits Pool	
Member Name	Member ID:	1234567891	
First Name	Group ID:	12345678	
Last Name	Deductible:	Collected	
	Coinsurance:	Waived	
Member Services: 855.715.1684 TMLHealth.SurgeryPlus.com Effective date: 1/1/2023			

Frequently Asked Questions



What is SurgeryPlus?

SurgeryPlus is an additional medical benefit that provides you with access to excellent and affordable care for many planned surgical procedures. In partnership with TML Health, SurgeryPlus covers the most expensive costs associated with your surgery so you don't have to.

Does SurgeryPlus cost me anything?

You're automatically enrolled in the benefit as part of the medical benefits offered by TML Health at no additional cost to you.

How do I access the benefit?

If you have questions about the benefit, or if you or one of your dependents need surgery, you may be required to work with one of our surgeons, so make us your first call. To learn more, contact your SurgeryPlus Care Advocate today at 855.715.1684.

Who will help me through this process?

Your SurgeryPlus Care Advocates will:

- Provide personalized support throughout your surgical journey.
- Educate you on the benefit, with an understanding of your surgical need.
- Provide you with the resources to help you make the best decisions regarding your care, including how to find the best surgeon in our network.

How do I know if a surgery is covered?

Contact us at 855.715.1684 to confirm whether your procedure is covered.

How do I find the right surgeon?

With an understanding of your healthcare needs, your Care Advocate will provide a list of the best surgeons in our network so you can choose the one that's right for you.

If I already have a surgeon, how do I know if they are in the SurgeryPlus network?

Call your Care Advocate and they will be able to confirm whether your current surgeon is in our network.

What will my surgery cost?

We cover the most expensive costs associated with surgery, so you'll pay less for your procedure when you use your benefit. All payments are required to be paid in full prior to surgery with a credit card in your SurgeryPlus portal. Pre- or post-surgical imaging/diagnostics go through your carrier and are not part of the SurgeryPlus episode of care. To maximize your savings, call your Care Advocate as soon as possible to confirm the details of your benefit.

What happens after my surgery?

Your Care Advocate will follow up and ensure you received the highest quality care and schedule any post-procedure appointments.



You deserve excellent and affordable surgical care.
Call us to learn more at 855.715.1684

TMLHealth@SurgeryPlus.com
 TMLHealth.SurgeryPlus.com

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Questions & Answers

1. Will my employees get communications about SurgeryPlus?

Yes, your employees will receive targeted communications from TML Health and SurgeryPlus. In addition, your employees will receive an ID card from SurgeryPlus around the 15th of February.

2. What is my expected out of pocket costs when I use a SurgeryPlus provider?

- Copay/Classic plan members can expect very little to no out-of-pocket costs when using SurgeryPlus
- High Deductible Health Plan members are required by law to pay a minimum of \$1,500 of their deductible

3. If I need to travel for care, will I receive reimbursement?

Members that have to travel are eligible for compensation for expenses according to the SurgeryPlus travel guidelines. Call SurgeryPlus for more details.

4. Are all members eligible to use SurgeryPlus?

All TML Health members with the exception of those on an HMO plan are eligible to use SurgeryPlus.

5. Who do I call if I have questions or want to get started with a SurgeryPlus provider?

Call SurgeryPlus at 855-715-1684



Thank You

