# **CVS Virtual Care®**

# **Healthier happens** anytime, anywhere with CVS Virtual Care®



From everyday illnesses and chronic conditions to mental health support, we've got your back. Once you tell us what you need, we'll connect you with trusted, in-network providers so you can schedule a virtual visit.

- · Most mental health visits are available within two weeks.
- You can access 24/7 care through our virtual clinic.
- Some benefits starting at \$0 depending on your health plan and deductible.\*

#### **CVS Virtual Care is here for:**



#### 24/7 Care

Virtually connect quickly and easily with a licensed provider for minor illnesses and injuries.



#### Mental health services

Talk with a therapist about your anxiety or stress. Or schedule with a psychiatric mental health nurse practitioner (PMHNP) for diagnosis, treatment and medication management.

For easy and accessible patient support services, call 1-877-211-5678.

\*FOR \$0 BENEFIT COSTS: Members enrolled in qualified high-deductible health plans must meet their deductible before receiving covered non-preventive services at no cost-share.

See more details on the other side.





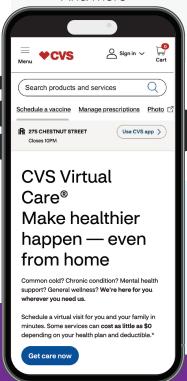


#### 24/7 Care

(24/7 Access)

# For adults and children over 18 months Get treatment for:

- · Coughs, colds, flu and strep
- Joint, head, and stomach pain
- Infections (ear, sinus, skin, UTI)
- · Medication refills
- And more





#### Mental health services

(8am to 7:30pm local time)

#### For adults and children aged 13 and up\*

#### Get treatment for:

- · Anxiety and mood disorders
- · Depression screening
- Medication management
- Support with stress, life adjustments and conflict resolution
- · Sleep and related health behaviors
- · And more



### Some visits cost starting at zero dollars\*

When needed, you can also coordinate with in-person care at nearby MinuteClinic® locations\* or in-network provider clinics.

# Schedule a virtual care visit quickly and easily



# **Get started today**

It's simple to get started.

Just scan the QR code or go to

**CVS.com/virtual-care** to register and schedule an appointment.

- \*FOR MENTAL HEALTH SERVICES RESTRICTIONS: Adolescent mental health services are limited to counseling only. Mental health medication management and psychiatry services remain available only for adults 18+.
- \*FOR \$0 IN-PERSON CARE: Members enrolled in qualified high-deductible health plans must meet their deductible before receiving covered non-preventive services at no cost-share.
- \*FOR CARE AT MINUTECLINIC LOCATIONS: MinuteClinic® in-person services are not included with this product and are subject to plan benefit. For a list of participating walk-in clinics, use our online provider search tool. Includes select MinuteClinic services. Not all MinuteClinic services are covered or may be covered at negotiated contract rates. Not available in all states. Walk-in appointments aren't guaranteed. Online scheduling recommended. Check your plan documents for more detail. Members enrolled in qualified high-deductible health plans must meet their deductible before receiving covered primary care or non-preventive services at no cost-share. Subject to change.

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Aetna® and MinuteClinic, LLC (which either operates or provides certain management support services to MinuteClinic branded walk-in clinics) are part of the CVS Health® family of companies.

Refer to Aetna.com for more information about Aetna plans and for a full list of participating providers. For legal disclaimers, visit aet.na/disclaimers

CVS Virtual Care services are only available in the USA. Limitations may apply based on services and location. Controlled substances not prescribed. Members enrolled in qualified high-deductible health plans must meet their deductible before receiving covered non-preventive services at no cost-share. Adolescent mental health services are limited to Counseling only; Mental Health Medication Management and Psychiatry services remain available only for adults 18+.

