

# WELCOME TO iLOCK360



## ACTIVATION PROCEDURE

### BASIC PLAN

To activate your coverage plan, please call 855.287.8888. Our enrollment and billing department is available Monday through Friday 8 AM to 5 PM CST. Activation only takes a couple of minutes. **Your coverage will not start until you complete this one-time activation call.**

### PLUS/PREMIUM PLANS

To activate your identity theft coverage plan, please visit [www.iLOCK360.com](http://www.iLOCK360.com) and LOG IN to complete enrollment and access your account. iLOCK360 will ask for your Social Security number and other very personal information. Please be assured that the iLOCK360 system is one of the most regulated and secure systems in the world—with credit bureau-like status.

ALREADY HAVE ACCOUNT  
LOG IN

**Username\***: the email address you provided when you enrolled for this benefit

**Password**: your initial password will be your zip code followed by the last four of your Social Security number

For example, if your zip code was 90210 and the last four of your Social Security Number are 8888, your initial password would be 902108888.

Your initial security question is “In what city do you reside?”

\*If you did not provide an email address when you enrolled, please call 855.287.8888.

### SPOUSE

Once you are enrolled, either the spouse or the employee must call 855.287.8888 to activate the spouse coverage. The spouse will need the employee’s Social Security number and his/her own email address.

### CHILDREN

Once you are enrolled, you can activate your child(ren) online at [www.iLOCK360.com](http://www.iLOCK360.com).

Service	Basic	Plus	Premium
CyberAlert™ monitors: • one Social Security number • two email addresses • two medical ID numbers	✓	✓ ✓	✓ ✓
		• two phone numbers • five credit/debit cards • five bank accounts	
Social Security number trace		✓ ✓	✓ ✓
Change of address		✓	✓
Sex offender alerts		✓	✓
Payday loan		✓	✓
Court/criminal records		✓	✓
Full service restoration and lost wallet protection		✓	✓ ✓
\$1M insurance		✓	✓
Daily monitoring of TransUnion credit bureau	✓	✓	✓
Daily monitoring of Experian credit bureau			✓
Daily monitoring of Equifax credit bureau			✓
ScoreTracker™			✓
✓ adults ✓ children to age 18			

**What Plan is Right for Me?**

The threat of someone gaining access to your personal identity information (PII) is undeniable—consumers need protection. iLOCK360 proactively detects stolen PII and compromised confidential online data. Our proprietary CyberAlertSM technology engages the only identity monitoring solution designed for proactive cyber detection on an international level. Sign up to take advantage of the direct relationships that iLOCK360 has with the three major credit bureaus to safeguard your identity.

	Proactive Protection	Internet Monitoring	Credit Alerts	Non-Credit Alerts	Address Monitoring	Lost Wallet Protection
Basic	✓					
Plus	✓	✓	✓			
Premium	✓	✓	✓	✓	✓	✓

[www.iLOCK360.com](http://www.iLOCK360.com)

900 So Capital of Texas Hwy, Ste 350, Austin, TX 78746  
Call us at 855.287.8888