



## Your health at your fingertips

Get information about the cost of procedures, find a doctor or request an ID card. You can do it all – simply and securely – on Blue Access for Members<sup>SM</sup> (BAM<sup>SM</sup>).

### With BAM, you can:

- Find in-network doctors and hospitals.
- Once registered, view, print or download your member ID card.
- Review your benefits and dependent coverage.
- Covered dependents age 18 and over can have their own BAM accounts.



Scan this QR code to visit [bcbstx.com](https://bcbstx.com).

### Let's get started

1. Go to [bcbstx.com](https://bcbstx.com).
2. Log in or sign up using your member ID card to complete your registration.

# Navigation has never been easier

The screenshot shows a member dashboard with a blue header and a white main content area. At the top right, there are links for 'Español', 'Language Assistance', 'Messages', 'PPO', and 'My Account'. Below these are seven numbered callouts: 1. DASHBOARD (heart icon), 2. CLAIMS (document icon), 3. COVERAGE (upward arrow icon), 4. SPENDING (dollar sign icon), 5. FIND CARE (magnifying glass icon), 6. WELLNESS (pill icon), and 7. My Account (person icon). The main content area has a blue banner with 'Hello, Alexandria!' and buttons for 'Member ID card' and 'Contact us'. Below the banner are three sections: 'Recent Claims' with three claim cards (Hospital, Medical Treatment Center, Pharmacy), 'Find Care' with four categories (Medical, Pharmacies, Dental Care, Vision Care), and 'Spending' with two progress bars (Deductible, Out-of-Pocket).

1 **DASHBOARD** 2 **CLAIMS** 3 **COVERAGE** 4 **SPENDING** 5 **FIND CARE** 6 **WELLNESS** 7 **My Account**

Hello, Alexandria! [Member ID card](#) [Contact us](#)

**Recent Claims**

- Your Hospital**  
Member: Alex Roberts  
Claim status: **Paid**  
You may owe: **\$0.00** [Details >](#)
- Your Medical Treatment Center**  
Member: Chris Roberts  
Claim status: **Processed**  
You may owe: **\$239.99** [Details >](#)
- Your Pharmacy**  
Member: Alex Roberts  
Claim status: **Not Paid**  
You may owe: **\$10.00** [Details >](#)

[View all claims >](#)

**Find Care**

- Medical**  
Doctors and hospitals, nurseline, hearing aids [>](#)
- Pharmacies**  
Pharmacies [>](#)
- Dental Care**  
Dentists of America [>](#)
- Vision Care**  
Eyemed [>](#)

**Spending**

- Deductible**  
\$625.00 / \$1,000 limit  
\$375.00 remaining
- Out-of-Pocket**  
\$1,250.00 / \$5,000 limit  
\$3,750.00 remaining

[View all spending >](#)

- 1 Dashboard** – See your family's claims and health care spending at a glance, order an ID, navigate the site quickly and easily.
- 2 Claims** – View quick claims summaries or download your Explanation of Benefits (EOB).
- 3 Coverage** – See benefit highlights for your medical, dental and pharmacy plans.
- 4 Spending** – Keep track of your deductible and out-of-pocket expenses.
- 5 Find Care** – Find in-network doctors, hospitals and other health care providers quickly and easily.
- 6 Wellness** – Take control of your wellbeing with preventive care guidelines, information and health tips for managing health conditions and living a healthier life.
- 7 My Account** – Use this menu for everything else: View your health history, update your profile and preferences, sign up for electronic EOBs, find claim forms, manage privacy preferences and contact us.