

Your Guide to Accessing the Care You Need

24/7 Appointment Scheduling

Call **713-442-0000** or enter your ZIP code at **kelsey-seybold.com/make-an-appointment** to reach our Contact Center. The 24/7 contact center will be able to provide personalized assistance in scheduling an appointment or finding a doctor near you.

After-Hours Nurse Hotline

If you are experiencing a non-emergency situation, call **713-442-0000** and Kelsey-Seybold registered nurses can provide answers and reassurance to help you get the care you need after regular business hours and on weekends and holidays.

**Virtual Care is Available
365 Days a Year**



To speak to a nurse during business hours Mon. – Fri., 8 a.m. to 5 p.m., or to request an appointment sooner, call a clinic below or visit kelsey-seybold.com/find-a-location:

- Bay Area Campus: 713-442-4300
- Baytown: 713-442-1240
- Berthelsen Main Campus: 713-442-0000
- Pasadena: 713-442-7100
- Summer Creek: 713-442-2000

Frequently Asked Questions

How do I schedule an appointment with Kelsey-Seybold Clinic?

For same-day and next-day primary care appointments go to **kelsey-seybold.com**, enter your ZIP code, and book a same-day or next-day primary care appointment. You can also call the 24/7 Contact Center at **713-442-0000** to schedule an in-person appointment or Video Visit.

What is MyKelseyOnline?

MyKelseyOnline (MKO) is a secure internet portal for patients to communicate with their personal healthcare team. MKO is free and can be accessed 24/7 to:

- Email your healthcare team
- View upcoming and past appointments
- Access test results
- Request prescription refills
- Manage appointments
- Pay your Kelsey-Seybold bill

Does Kelsey-Seybold have after-hours services?

Yes, our after-hours services include:

- **After-Hours Nurse Hotline** available after 5 p.m. on weeknights, weekends, and holidays at **713-442-0000**. A nurse will answer your questions, page your physician if necessary, and schedule appointments.
- **Convenient Video Visits** with Kelsey-Seybold providers are available until 9 p.m. on weekdays, and until 4 p.m. during weekends and holidays.
- **Saturday Sick-Care Appointments** for children and adults are available at the following locations:
 - North Houston Campus: 9 a.m. to 2 p.m.
 - Huntsville Clinic: 8 a.m. to noon
 - Memorial Villages Campus: 9 a.m. to 2 p.m.
 - Fort Bend Campus: 9 a.m. to 2 p.m.
 - Bay Area Campus: 9 a.m. to 2 p.m.

Do I need a referral to see a specialist?

No, you do not need a referral to see a Kelsey-Seybold specialist. You have access to 1000+ doctors in more than 65 specialties.