# Find a Delta Dental Participating Dentist

Your Delta Dental PPO plus Premier<sup>™</sup> plan allows you to visit any dentist you like. However, there are advantages to choosing a dentist who belongs to one of Delta Dental's two dentist networks. You can save the most money and receive the highest levels of coverage when you visit a Delta Dental PPO<sup>™</sup> dentist.

If you visit a dentist who does not participate in Delta Dental PPO<sup>™</sup>, you can still save money if that dentist participates in Delta Dental Premier<sup>®</sup>.

To find a participating dentist in your area, follow the simple steps below.

## » Step 1

### Visit www.deltadentalnc.com.

Scroll down on the homepage to the **"Find a Dentist"** tool. You may also go directly to www.deltadentalnc.com/findadentist.



## » Step 2

The **Specialty** menu defaults to any dentist. If you want to search for a specific specialty, select the specialty from the drop-down menu. Then, select the **Your plan** menu and choose the appropriate network option for you.

- Delta Dental PPO<sup>™</sup>—all providers who participate in Delta Dental PPO.
- Delta Dental Premier<sup>®</sup>—all providers who participate in Delta Dental Premier.
- Delta Dental PPO plus Premier<sup>™</sup>—all providers who participate in both Delta Dental PPO and Delta Dental Premier.

Find a Dentist		
Delta Dental has the largest network of dentists natio	wide. Find the one that's right for you.	
Specialty		
Your Plan Type		
Dentist Last Name (optional)		
Search by current location	)	
Yes No		

The search will display results that fit your criteria, and whether or not those providers also participate in other networks.

Next, select **Yes** to search by current location or **No** to search by address or ZIP code. *Choosing "Yes"* may require you to change a location setting or you may need to go back and select "No" and manually enter your physical address if you receive an error message.

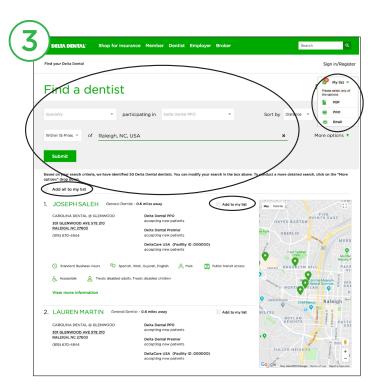
Select Find a Dentist to begin search.

### » Step 3

Your results will be displayed.

**Optional:** You can filter your search results by distance, number of results, dental specialty, languages spoken and gender. You can also search for a specific dentist by name or office name.

In addition to viewing your search results online, you can print or email your results, or view your results as a PDF under **My list**. To add dentists to your list, select the **Add to my list** or **Add all to my list checkboxes**. Once you have added results to your list, select the down arrow to save as a PDF, print or email your list.



## Unsure of your plan type or looking for additional information?

Register or log in to the Consumer Toolkit<sup>®</sup>, Delta Dental's secure online tool for access to eligibility information, current benefits information, claims information and more.

Learn more at www.deltadentalnc.com/consumertoolkit.

## www.deltadentalnc.com/findadentist

# Delta Dental Mobile App features

Sign in to access the full range of tools and resources

	<b>Mobile ID card</b> No need for a paper card. View and share your ID card from your phone, and easily save it to your device for quick access, including Apple Passbook and Google Wallet.
	<b>Find a dentist</b> It's easy to find a dentist near you. Search and compare dental offices to find one that suits your needs. Save your family's preferred dentists to your account for easy access.
	<b>Dental Care Cost Estimator</b> Find out what to expect with our Dental Care Cost Estimator. Our easy to use tool provides estimated cost ranges on common dental care needs for dentists in your area, now with the option to select your dentist for tailored cost estimates.
	<b>Save your preferred dentist for quick access</b> Save your favorite dentists using the Delta Dental Mobile App for quick access to contact information making it easy to schedule your routine cleaning.
	<b>My claims</b> Look up detailed claims information for your dentist visits over the last 18 months.
Ð	<b>My coverage</b> Review your dental policy coverage details such as deductibles, maximums, and other benefits.

## Secure access to your benefits

You must sign in each time you access the secure portion of the mobile app. No personal health information is ever stored on your device. For more details on security, our Privacy Policy can be viewed by clicking the lock icon on the main menu.

Please note information displayed may vary based on your particular coverage. For more information on your coverage, contact your Delta Dental company. "Delta Dental" refers to the national network of 39 independent Delta Dental companies that provide dental benefits and is a registered trademark of Delta Dental Plans Association.

### deltadental.com



# **A DELTA DENTAL**®

# Stay in network and save

As a Delta Dental PPO plus Premier member, you may see any dentist you like. However, there are advantages to choosing a dentist who belongs to one of Delta Dental's two dentist networks.

Delta Dental PPO <sup>sM</sup> dentists	<ul> <li>No balance billing on covered services</li> <li>Most significant network discounts with more than 2,100 dentists in North Carolina</li> <li>Dentists file claims for member</li> </ul>
Delta Dental Premier® dentists	<ul> <li>No balance billing on covered services</li> <li>Significant network discounts with more than 3,100 dentists in North Carolina</li> <li>Dentists file claims for member</li> </ul>
Out-of-network dentists	<ul> <li>May be balance billed</li> <li>No network discounts</li> <li>May need to file own claims</li> </ul>

1 Delta Dental of North Carolina internal data, June 2018.

How it works—As shown below, your lowest out-of-pocket costs result from going to a Delta Dental PPO dentist.										
Example savings for a crown by network	Estimated	Maximum	▲ ≡ Percentage	Amount	Amount	Total	Your			
	charge	allowed fees	paid by	Delta Dentel neve	dentist can	amount	total cost			
			Delta Dental	Dental pays	balance bill	you pay	savings			
Delta Dental PPO	\$1,500	\$900	50%	\$450	\$O	\$450	\$600 🛇			
Delta Dental Premier	\$1,500	\$1,000	50%	\$500	\$O	\$500	\$500			
Out-of-network	\$1,500	\$1,200	50%	\$600	\$300	\$900	\$O			

#### Delta Dental PPO dentists

Delta Dental PPO dentists have agreed to charge \$900 for the \$1,500 service, a savings of \$600. Your Delta Dental plan covers 50 percent of the cost. Assuming you've already met your deductible for the year, Delta Dental will pay \$450 and you'll pay \$450.

### Delta Dental Premier dentists

Delta Dental Premier dentists have agreed to charge \$1,000—a savings of \$500 compared to the fee the dentist usually charges. Assuming you've met your deductible, Delta Dental will cover 50 percent of that \$1,000, paying \$500. You'll also pay \$500. That's an extra \$50 tacked on to your share of the bill when compared to what you would have paid with a Delta Dental PPO dentist.

#### Out-of-network dentists

Out-of-network dentists have not agreed to charge lower fees and can bill the full \$1,500. Delta Dental has set a limit on the accepted amount at \$1,200, which means Delta Dental's share of the tab is \$600. The dentist can bill you the difference between Delta Dental's payment and what they charge. This leaves you with a bill of \$900, which includes the \$300 the out-of-network dentist can "balance bill."

NOTE: Payment examples above are illustrative only. Fees and reimbursements can vary by location and dentist. They do however represent how payment is determined.

Find Delta Dental participating dentists near you by using the search feature on our website at www.deltadentalnc.com/findadentist, or by calling Delta Dental toll-free at 800-662-8856.