



## MEMBER INFORMATION

### What is 1800MD?

1800MD is a national telehealth company specializing in convenient, quality medical care. With board-certified physicians in all 50 states\*, those in need can obtain diagnosis, treatment and prescription, when necessary, through the convenience of a telephone and digital communications.

### I have a preexisting condition. Will 1800MD still accept me?

Absolutely! 1800MD is not insurance.

We do not deny access to quality care because of pre-existing conditions.

### Can I get consultations after hours and on weekends?

Yes. 1800MD is available 24 hours a day, seven days a week and 365 days a year.

### Is 1800MD Insurance?

1800MD is not insurance and services are provided at no cost to you.





## VIRTUAL HEALTH BENEFITS

### CONVENIENCE

Talk to a doctor any time, day or night, on the weekend or when traveling away from home. No hassle of traveling to the doctor's office, urgent care or ER and waiting to be seen.

### SAVES MONEY

1800MD reduces unnecessary doctor's office and emergency room visits. Up to 70 percent of all urgent care and emergency room visits are unneeded, costly and can be handled with a 1800MD telephone or video consultation.

### QUALITY CARE

With an average of 15 years of internal medicine, family practice or pediatrics experience, you can rest assured that each physician is properly licensed in your state, board-certified and verified by the National Physician Data Base and the American Medical Association.

### CONTINUITY OF CARE

Real-time access to medical records, and the ability to send them to your primary care physician or other providers.

### WELLNESS AND PREVENTATIVE HEALTH TOOLS

The 1800MD member portal contains information and tools to help you make informed health care decisions.

### E-PRESCRIPTIONS

If a 1800MD physician recommends medication as part of your treatment plan, the prescription will be digitally sent to the local pharmacy of your choice.



## WE TREAT A BROAD RANGE OF NON-EMERGENCY MEDICAL CONDITIONS

### General Health

Allergies	Respiratory Infections
Cold & Flu	Sinusitis
Pharyngitis	Sprains and Strains
Skin Infections	Urinary tract Infection
Gastroenteritis	Consulting for
Ear Infection	International
Pink Eye	and Domestic Travel

### Behavioral Health

Depression & Anxiety	Personal Distress
Work-related stress	Eldercare, childcare, and
Alcohol or Drug problems	parenting issues
Grief and loss	Major life events: birth,
Eating Disorders	death, accidents
Stress & Pain management	Health care concerns
Marriage or relationship problems	

## 3 SIMPLE STEPS TO GET STARTED



**1**

### Register

Setup your profile

**On the member field:**

Enter the member number in your membership card

**On the Group Number field:**

Enter the group number in your membership card



**2**

### Request a Consult

Talk to our team 24/7/365

Consult with one of our board-certified physicians via secure bi-directional video or phone day or night



**3**

### Receive Care

Get a diagnosis

Receive diagnosis and treatment by our physicians to get quality care and peace of mind where ever you are

**Activate your account and talk to a doctor today**

**DOWNLOAD APP**

### TO ACTIVATE YOUR ACCOUNT

Visit [www.1800md.com](http://www.1800md.com) or download the app



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1.800.530.8666

