online access for members

GO PAPERLESS for easier, and faster, digital access to your benefits information.

Our free online services make it easy to access your benefits information digitally.

Create your secure member account, and you'll have instant access to ID cards, plan benefits, your certificate of coverage, claims information and remaining benefits.

Enroll Now! Here's How.

- Go to ameritas.com to create a secure member account
- Select the "Account Access" link in the upper right corner of the home page, then it'll bring up the "account access" page where you'll select the Dental/Vision/Hearing drop down
- Under Member, choose either "Secure Member Account" or "Secure Member Account (NY)" as applicable
- On the Login page select the "Register Now" link
- Fill out the New User Registration form and select "Create Account"
- Select "Continue" on the Account Registered page

- Enter your first name, last name, date of birth and ZIP code on the User Authorization page and select "Submit"
- On the Protected Health Information Access page, enter your SSN or member ID or enter a claim number and source code from a recent claim EOB statement and select "Submit"

 Elect **Electronic Explanation of Benefits (EEOB),** and we'll email you whenever a claim is processed, instead of mailing you a paper statement.

To switch to EEOB's and stop paper claims, select this preference on the My Profile page after you log in to your secure member account.

You can also use your online member account to access forms, read frequently asked questions or nominate your dentist to be part of our network.

additional member features at ameritas.com include:

Member Information

- Access plan benefit summaries, certificates of coverage, maximum and deductible amounts, and remaining benefits.
- View claims processing details, including an in-depth breakdown showing how benefits were calculated.

Online Member ID Cards

- Access, view, print, or save your personalized dental, vision and/or hearing ID cards through your secure member account.

Find A Provider

- Search for a dental or vision provider.
- Look up provider results in English or Spanish.
- Check out our dental provider directory by following the instructions in the box to the right.

Provider Locator App for iPhone and Android

- Access a map of the provider office location.
- Call the provider's office or add to contacts right from the search results screen.
- Email search results to family and friends.
- Easily refine and narrow search results.
- Look up results in English or Spanish. Enter "Ameritas Provider App" in your smart phone's search to download, and you'll be on your way.

Dental Cost Estimator

- Members can use this tool to get an idea of what an out-of-network general dentist may charge based on ZIP Code and dental procedure. It's located in your secure member account.

Resource Center

- Download forms.
- Nominate a dental provider for our network.
- Review dental glossary terms and FAQs.
- Find instructions for submitting a dental claim or pretreatment estimate.

News

- Learn about our new products, services, and awards.

Pharmacy and Eyewear Savings

- Save on hundreds of generic drug prescriptions at the everyday low price of $4, as well as 40% off other generic prescriptions and 10-15% off most name-brand drug prescriptions.
- Members can save up to 15% off eyewear frames and lenses purchased at any Walmart Vision Center nationwide.
- Obtain your savings card through your secure member account.

Dental Provider Directory Instructions

Visit ameritas.com, select "Find a Provider" then "Dental>network provider."

Enter search criteria.*

View the search results, which include:

- Provider name
- Office location
- Phone number
- Specialty
- Traveling distance (if applicable)

- Profile showing provider office hours, educational background and languages spoken (when available)
- Map showing provider location and driving directions

*California residents will be prompted to choose either the Classic (PPO) or First Dental Health network. If you are part of the First Dental Health Network, your ID card will show the First Dental Health Network (EPO) logo.

Questions? Check with your benefits administrator.

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