



# Pharmacy Benefits

Welcome to Vivid Clear Rx! We are excited to be your new Pharmacy Benefit Manager (PBM)! Vivid Clear Rx is a different kind of PBM. We're committed to providing a pharmacy coverage experience you can clearly understand, as well as outstanding customer service whenever you need us.



## Customer Service

The Vivid Clear Rx Care Team is always here to help! You can reach us 24/7/365 for answers to all of your pharmacy benefit questions!

- Tel: 877-848-4379
- Email: [info@vividclearrx.com](mailto:info@vividclearrx.com)
- Web: [www.vividclearrx.com](http://www.vividclearrx.com)
- Address: Vivid Clear Rx  
13220 Birch Drive, Suite 200,  
Omaha, NE 68184



## Member Portal & Mobile App

You can access your pharmacy benefits by creating an account and logging into the member portal at [vividclearrx.com](http://vividclearrx.com) or by downloading the app MyRxPlan and creating an account.

- Website: [www.vividclearrx.com](http://www.vividclearrx.com)
- App: MyRxPlan



## Hy-Vee Mail / Home Delivery

Your new prescription plan requires that your mail order medications be filled by Hy-Vee Mail Order. If you currently utilize a mail order pharmacy, please contact Hy-Vee Mail Order and they will transfer your existing prescriptions and coordinate your medication refills.

- Tel: 866-794-9833
- Email: [mailorder@hy-vee.com](mailto:mailorder@hy-vee.com)

