

Standard Insurance Company Employee Benefits Department 855.757.4717 Tel 971.321.8400 Fax PO Box 2800 Portland OR 97208

# Your Disability Benefit Claim

This packet contains the forms necessary to apply for Long Term Disability benefits. Every space on these forms should be filled in to avoid delay in processing your application. If a section does not apply, or information is not available, write **"NA"** in the space so that we know you did not overlook that particular question. **If a form is received incomplete, it may be returned for completion.** 

# How To Apply For Benefits

The Long Term Disability Benefits application includes claim forms and an Authorization.

## 1. The Employee's Statement

- Answer every question completely. Be sure to use the appropriate section for injury, sickness or pregnancy. If a question does not apply to you write "NA".
- Use an additional page, if necessary, to give full and complete answers.
- Attach copies of any Social Security, Public Employees Retirement System, Workers' Compensation or other benefit determinations you have received. If you have applied for any other benefits but have not yet received them, please send a copy of the application receipt. This information is needed to accurately calculate your monthly benefits. If you are unable to make copies of these documents please send the originals. We will photocopy and return them to you promptly.
- Remember to sign and date your statement. An unsigned or undated statement will be returned to you.

## 2. The Authorization to Obtain and Release Information

• Please sign and date the Authorization to Obtain and Release Information and attach it to the Employee's Statement. Your signature lets Standard Insurance Company get the information about you that we need to determine your eligibility for benefits. The Authorization to Obtain and Release Information also lets The Standard release this information to specific persons.

#### You will receive copies of the Authorization upon your request.

## 3. The Attending Physician's Statement

- **Part A** should be completed by you.
- **Part B** should be completed by your physician.
- If you have seen more than one physician for your disability, a statement should be completed by each physician. (You may request additional forms from your employer.) Your physician(s) should mail the completed form directly to The Standard.

## 4. The Employer's Statement

• This form should be completed by your employer, who will mail it to The Standard.

You are responsible for making sure all required forms are completed and returned to our office. If you have any questions, our office is here to help you.

Please type or print. Form may be returned for unanswered questions.

## 1. Claimant

Full Name		Social Security No
Address	City	State ZIP
Phone No. ()		_
Birthdate		_ Sex
Name of Spouse		Birthdate
No. of Dependent Children Birthdate of Younge	st	_
Do you need a translator?  Yes No I speak:		_

## 2. Employment

# 3. Sickness/Injury

Describe illness or injury	Date first noticed
Cause of illness or injury	
Have you ever had the same condition or a related illness before? $\Box$ Yes $\Box$ No	
4. Pregnancy	

#### 5. Attending Physician List all physicians consulted for this injury or illness. Use separate sheet, if needed.

Physician's Name	_ Specialty		Phone No. ()
Street Address			Fax No. ()
City			State ZIP
Date first consulted for this injury or illness		Date last consulted	
Physician's Name	_ Specialty		Phone No. ()
Street Address			Fax No. ()
City			State ZIP
Date first consulted for this injury or illness		Date last consulted	

#### 6. Hospital If you were hospitalized for this condition, please complete. Please attach copy of hospital bill if available.

Hospital Name		Address
From	_ Through	. Reason for Hospitalization

#### 7. History List all illnesses or injuries for which you have received treatment over the past five years. Use separate sheet if needed.

Ailment	Date	Physician's Name	Complete Address

## 8. Benefits From Other Sources

Have you applied for or are you receiving benefits from:	Applied Yes No	Receiving Yes No	Date Applied For	Amount Weekly	Received Monthly	Effective Date
a. Social Security						
b. Workers' Compensation						
c. State Disability Insurance						
d. Retirement or Pension (Employer, PERS, STRS, PERA, etc.) Please specify type						
e. Other (e.g., unemployment or union benefits, etc.)						
Please send copies of any letters or notices approving or dem	wing henefits					

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## 9. Vocational Complete the following and/or attach a resume.

Highest grade completed	Degree earned					
Work Experience: Complete the following s	Work Experience: Complete the following starting with your most recent work experience.					
Job Title & Employer	Dates of Employment	Duties	Last Salary			
1.	From To					
2.	From To					
3.	From To					

#### Acknowledgement

I hereby certify that the answers I have made to the foregoing questions are both complete and true to the best of my knowledge and belief. I acknowledge that I have read the applicable fraud notice on page 4 of this form.

SIGNATURE

Some states require us to provide the following information to you:

#### ALABAMA, MARYLAND AND RHODE ISLAND RESIDENTS

Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

#### CALIFORNIA RESIDENTS

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#### **COLORADO RESIDENTS**

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#### DISTRICT OF COLUMBIA RESIDENTS

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#### FLORIDA RESIDENTS

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#### **NEW JERSEY RESIDENTS**

Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

#### **NEW YORK RESIDENTS**

Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim, containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

#### PENNSYLVANIA RESIDENTS

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## ALL OTHER RESIDENTS

Some states require us to inform you that any person who knowingly and with intent to injure, defraud or deceive an insurance company, or other person, files a statement containing false or misleading information concerning any fact material hereto commits a fraudulent insurance act which is subject to civil and/or criminal penalties, depending upon the state. Such actions may be deemed a felony and substantial fines may be imposed.

I AUTHORIZE THESE PERSONS having any records or knowledge of me or my health:

- Any physician, medical practitioner or health care provider.
- Any hospital, clinic, pharmacy or other medical or medically related facility or association.
- Kaiser Permanente.
- Any insurance company or annuity company.
- Any employer, policyholder or plan sponsor.
- Any organization or entity administering a benefit or leave program (including statutory benefits) or an annuity program.
- Any educational, vocational or rehabilitation counselor, organization or program.
- Any consumer reporting agency, financial institution, accountant, or tax preparer.
- Any government agency (for example, Social Security Administration, Public Retirement System, Railroad Retirement Board, Workers' Compensation Board, etc.).

#### TO GIVE THIS INFORMATION:

- Charts, notes, x-rays, operative reports, lab and medication records and all other medical information about me, including medical history, diagnosis, testing and test results. Prognosis and treatment of any physical or mental condition, including:
  - Any disorder of the immune system, including HIV, Acquired Immune Deficiency Syndrome (AIDS) or other related syndromes or complexes.
  - Ány communicable disease or disorder.
  - Any psychiatric or psychological condition, including test results, but excluding psychotherapy notes. Psychotherapy notes do not include a summary of diagnosis, functional status, the treatment plan, symptoms, prognosis and progress to date.
  - Any condition, treatment, or therapy related to substance abuse, including alcohol and drugs.

and:

• Any non-medical information requested about me, including such things as education, employment history, earnings or finances, return to work accommodation discussions or evaluations, and eligibility for other benefits or leave periods including, but not limited to, claims status, benefit amount, payments, settlement terms, effective and termination dates, plan or program contributions, etc.

# TO STANDARD INSURANCE COMPANY, THE STANDARD LIFE INSURANCE COMPANY OF NEW YORK, THE STANDARD BENEFIT ADMINISTRATORS AND THEIR AUTHORIZED REPRESENTATIVES (referred to as "The Companies", individually and collectively), AND MY EMPLOYER'S ABSENCE MANAGEMENT PROGRAM ADMINISTRATOR ("Absence Manager").

- I acknowledge that any agreements I have made to restrict my protected health information do not apply to this authorization and I instruct the persons and organizations identified above to release and disclose my entire medical record without restriction.
- I understand that each of The Companies and Absence Manager will gather my information only if they are administering or deciding my disability or leave of absence claim(s), and will use the information to determine my eligibility or entitlement for benefits or leave of absence.
- I understand that I have the right to refuse to sign this authorization and a right to revoke this authorization at any time by sending a written statement to The Companies and Absence Manager, except to the extent the authorization has been relied upon to disclose requested records. A revocation of the authorization, or the failure to sign the authorization, may impair The Companies and Absence Manager's ability to evaluate or process my claim(s), and may be a basis for denying or closing my claim(s) for benefits or leave of absence.
- I understand that in the course of conducting its business The Companies and Absence Manager may disclose to other parties information about me. They may release information to a reinsurer, a plan administrator, plan sponsor, or any person performing business or legal services for them in connection with my claim(s). I understand that The Companies and Absence Manager will release information to my employer necessary for absence management, for return to work and accommodation discussions, and when performing administration of my employer's self-funded (and not insured) disability plans.
- I understand that The Companies and Absence Manager comply with state and federal laws and regulations enacted to protect my privacy. I also understand that the information disclosed to them pursuant to this authorization may be subject to redisclosure with my authorization or as otherwise permitted or required by law. Information retained and disclosed by The Companies and Absence Manager may not be protected under the Health Insurance Portability and Accountability Act [HIPAA].
  - I understand and agree that this authorization as used to gather information shall remain in force from the date signed below:
  - For Standard Insurance Company, the duration of my claim(s) or 24 months, whichever occurs first.
  - For The Standard Life Insurance Company of New York, the duration of my claim(s) or 24 months, whichever occurs first.
  - For The Standard Benefit Administrators, the duration of my claim(s) administered by The Standard Benefit Administrators or 24 months, whichever occurs first.
  - For Absence Manager, 24 months.
- I understand and agree that The Companies and Absence Manager may share information with each other regarding my disability and leave of absence claim(s). This authorization to share information shall remain valid for 12 months from the date signed below.
- I acknowledge that I have read this authorization and the New Mexico notice on page 6. A photocopy or facsimile of this authorization is as valid as the original and will be provided to me upon request.

Name (please print)

\_\_\_\_\_ Social Security No.\_\_\_\_\_

Signature of Claimant/Representative

\_\_\_\_\_ Date\_\_\_

If signature is provided by legal representative (e.g., Attorney in Fact, guardian or conservator), please attach documentation of legal status.

Standard Insurance Company is a licensed insurance company in all states except New York. The Standard Life Insurance Company of New York is an insurance company licensed only in New York. An absence manager may be hired by your employer and may be one of The Companies.

#### FOR RESIDENTS OF NEW MEXICO

The state of New Mexico requires Standard Insurance Company to provide you with the following information pursuant to its Domestic Abuse Insurance Protection Act.

The Authorization form allows Standard Insurance Company to obtain personal information as it determines your eligibility for insurance benefits. The information obtained from you and from other sources may include confidential abuse information. "Confidential abuse information" means information about acts of domestic abuse or abuse status, the work or home address or telephone number of a victim of domestic abuse or the status of an applicant or insured as a family member, employer or associate of a victim of domestic abuse or a person with whom an applicant or insured is known to have a direct, close personal, family or abuse-related counseling relationship. With respect to confidential abuse information, you may revoke this authorization in writing, effective ten days after receipt by Standard Insurance Company, understanding that doing so may result in a claim being denied or may adversely affect a pending insurance action.

Standard Insurance Company is prohibited by law from using abuse status as a basis for denying, refusing to issue, renew or reissue or canceling or otherwise terminating a policy, restricting or excluding coverage or benefits of a policy or charging a higher premium for a policy.

Upon written request you have the right to review your confidential abuse information obtained by Standard Insurance Company. Within 30 business days of receiving the request, Standard Insurance Company will mail you a copy of the information pertaining to you. After you have reviewed the information, you may request that we correct, amend or delete any confidential abuse information which you believe is incorrect. Standard Insurance Company will carefully review your request and make changes when justified. If you would like more information about this right or our information practices, a full notice can be obtained by writing to us.

If you wish to be a protected person (a victim of domestic abuse who has notified Standard Insurance Company that you are or have been a victim of domestic abuse) and participate in Standard Insurance Company's location information confidentiality program, your request should be sent to Standard Insurance Company.

## Part A. To Be Completed By Employee

For a prompt review of your claim, ALL of this form must be thoroughly completed by the appropriate persons.

	. o		5	11 1	 1	
Full Name	Employer/Company Name	)			Group Policy	No.
Social Security No.	Phone No. ( )				Birthdate	
Address		City			State	ZIP
Date returned to work		Date expected	l to return	to work		

## Part B. To Be Completed By Attending Physician

The following information is needed to document the patient's inability to work. The patient is responsible for obtaining a complete form without expense to The Standard. Please complete this form and mail or fax it to The Standard using the contact information listed above.

1. Diagnosis			IC	DA Classification	
B. Symptoms Height Weight B/P Dominant Hand Left Right					
2. Pregnancy (if applicable) A. Expected date of delivery	B. Actual date of delivery		nal 🗌 C-section		
3. History and Treatment A. Date you recommended t	the patient stop work	B. Whe	n did symptoms a	appear or accident happen?	
C. Has the patient ever had the same or similar condition?  Yes  No  If yes, when?					
D. Is this condition related to the patient's employment?	] Yes 🛛 No 🛛 E. Did you ca	omplete a W	lorkers' Compensa	ation claim form? 🛛 Yes 🗌 No	
F. Date of first visit for this condition       G. Frequency of su         □ Weekly       □	ubsequent visits: Monthly			of most recent visit	
I. Describe planned course and duration of treatment					
J. Hospitalization?	K. Name of Hospital				
L. Address of Hospital					
M. Date admitted Date discharged N. Surgery?	O. Date Surgery cor	npleted/sch	neduled		
P. Reason/Surgery Type	Q. Surgery/Post-Sur		lications? ase describe		
4. Level of Functional Impairment Please attach red					
A. Describe patient's physical and/or mental limitations and r	restrictions (functional capac	ty).			
B. How long from today's date will the described limitations in	mpair the patient?				
C. Factors Delaying Recovery (if applicable)					
D. When do you anticipate the patient can return to work? S unable to determine because of					
E. Is the patient competent to manage insurance benefits?  Yes  No If no, is the patient competent to appoint someone to help manage the insurance benefits?  Yes  No					
5. Physician Information Please type or print.					
Name of physician completing this form	Specialty Phone No.			Phone No.	
Address	City	State	ZIP	Fax No.	
Acknowledgement – I certify that the answers I have ma I acknowledge that I have read the fraud notice on page 8		re complet	e and true to the	best of my knowledge and belief.	
Signature			Date		

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# Standard Insurance Company

Employee Benefits Department 855.757.4717 Tel 971.321.8400 Fax PO Box 2800 Portland OR 97208

## 1. Employee

Name of Employee				
Address			State	ZIP
Job Title		Date Employed	_ Social Security	No
2. Information				
Date employee's LTD coverage became effective	Was emp	loyee insured under previous LTD carrier?	□Yes □No	Effective Date
Work Location: Address			State	ZIP
Employee's status on date disability commenced: Actively at Work?	on		Number	of hours worked per week
Last day of work before disability commenced		Exempt or Non-Exempt	Union or	Non-Union
Number of hours worked this day	Date e	mployee returned to work after disability e	nded	
Have you considered allowing the claimant to work in ano or worksite? Yes No If yes, what alternati			occupation, how th	ne job is done (i.e., work schedule),
Is disability caused or contributed to by employment?	Yes No			
Has employee filed a Workers' Compensation claim?	🗌 Yes 🗌 No	Don't Know		
Workers' Compensation Carrier Name		Claim No.		Date of Injury
Address		City	State	ZIP
Phone No. ()	Person to contact			
Is employment now terminated?		Is employment scheduled for termination		
Reason		Date of termination		

# 3. Salary at Time of Disability Please check only one box.

Basic Monthly Earnings	Monthly Rate \$	Basic Week	y Earnings	Weekly Rate \$	
Basic Yearly Earnings	Annual Rate \$	Basic Hourly	/ Earnings	Hourly Rate \$	
Basic Annual Contract Earnings	Contract Amount \$	Length of Contr	act: 🗌 9 month	n 🗌 12 month 🔲 Other	
Shift Differential					
Is employee receiving any other contract pay?  Yes  No					
Date of last increase	Earnings prior to	increase \$	per	Effective date	

## 4. Deductible Income/Benefits From Other Sources

Is employee covered by or now receiving benefits from the following?	Covered Yes No	Receiving Don't Yes No Know	Date of Application	Am Weekly	ount Monthly	Effective Date
a. Social Security			Application	Weekly		Dute
b. Workers' Compensation						
c. State Disability Insurance						
d. Retirement or Pension (Employer, PERS, STRS, PERA, etc.)						
Please specify						
e. Other						
(e.g., unemployment or union benefits)						

## 5. Life Insurance

Was employee covered by Group Life Insurance with The Standard on cease work date? $\Box$ Yes $\Box$ No	Date life insurance l Please attach origi	became effective			
Amount of Basic Life insurance \$ Additional/Optio	nal \$	Supplemental \$	AD&D \$		
Dependent's Coverage?  Yes No If yes, Spous	e 🗌 Child				
IMPORTANT: Please continue payment of premiums until otherwise notified.					

## 6. Tax Information

Is this employee subject to:	Social Security taxes? State Disability taxes?	☐ Yes ☐ Yes	□ No □ No	Medicare taxes? Unemployment Compensation taxes?	☐ Yes ☐ Yes	□ No □ No
If subject to Social Security taxes what are the employee's year to date Social Security wages?						
What percentage of the LTD premium does the employee pay% with "pre-tax" funds.*						
the employee pay% with funds that have been taxed.*						
* If yes, are employer paid premiums included in the employee's salary?						
*IMPORTANT: Remember to calculate the premium contribution percentage information according to the IRS Group Policy (three year averaging) rule.						

## 7. Attachments

Please	attach copies of the following:			
	Job Description Enrollment or Election Form for Long Term Disability Insurance	C.	Income From Other Sources (Deductible Benefits) Documents (Social Security, Workers' Compensation, PERS, etc.)	

# 8. Employer Representative Completing This Form

Employer	Phone No	_ Policy Number
Address	City Stat	e ZIP
<b>Acknowledgement</b> I hereby certify that the answers I have made to the foregoing qu I acknowledge that I have read the applicable fraud notice on p	uestions are both complete and true to th age 11 of this form.	e best of my knowledge and belief.
Signature		Date
Prepared by	Title	
Phone No. ()	Fax No.()	

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