

Your prescriptions are ready to be filled.



Get started using home delivery with Express Scripts® Pharmacy.

We're moving the prescription(s) you're currently filling by mail to Express Scripts® Pharmacy, your new home delivery pharmacy.¹

Three tips to help make the change easier

1. **Refill your prescription(s) now** – before your pharmacy plan changes
2. **Set up your home delivery profile on myCigna®.**² Go to the Profile page and scroll down to the Home Delivery Pharmacy section. There, you can:
 - Enter in your shipping address, phone number and payment information
 - List any known allergies and/or health conditions
 - Tell us how you want Express Scripts® Pharmacy to contact you
3. **Give Express Scripts® Pharmacy 7–10 business days to fill your first order.** Refills won't take as long. Overnight delivery is also available.

Home delivery with Express Scripts® Pharmacy

It's simple and safe, and saves you trips to the pharmacy. Learn more at [Cigna.com/homedelivery](https://www.cigna.com/homedelivery).

- Easily order, manage, track and pay for your medications on your **phone or online**
- Standard shipping at **no extra cost**³
- Fill up to a **90-day supply**⁴ at one time
- **Automatic refills** or refill reminders so you don't miss a dose⁵
- Helpful pharmacists **available 24/7**
- **Flexible** payment options

There are some prescriptions we can't move for you

If you're taking one of these medications, have your doctor's office send your prescription(s) to Express Scripts® Pharmacy.

- Controlled medications
- Compounded medications
- Prescriptions that you haven't filled through a home delivery pharmacy before
- Prescriptions that have expired or don't have any refills left

Here are two ways your doctor can send your prescription(s):

1. **Electronically:** For fastest service, have them send it electronically to Express Scripts Home Delivery; or,
2. **By fax:** Have them call **888.327.9791** to get a Fax Order Form



1. Cigna HealthcareSM maintains an ownership interest in Express Scripts[®] Pharmacy's home delivery services. However, you have the right to fill prescriptions at any pharmacy in your plan's network. You won't be penalized regardless of where you fill your prescriptions.
2. You'll see your medication name listed on myCigna as soon as Express Scripts[®] Pharmacy gets your prescription(s). App/online store terms and mobile phone carrier/data charges apply. Customers under age 13 (and/or their parent/guardian) will not be able to register at myCigna.com.
3. Standard shipping costs are included as part of your prescription plan.
4. You may be taking a medication that isn't actually available in a 90-day supply. Certain medications may only be packaged in lesser amounts. For example, three packages of oral contraceptives equal an 84-day supply. Even though it's not a "90-day supply," it's still considered a 90-day prescription.
5. Express Scripts[®] Pharmacy can automatically refill certain medications. Log in to the myCigna App or website, or call 800.835.3784, to sign up. You can sign up to get emails and/or texts from Express Scripts[®] Pharmacy. To get text messages, you'll have to sign up for Express Scripts' texting service. You can do this online or when you call 800.835.3784 to refill your prescription. Once you sign up, simply reply to their welcome text to get started. Standard text messaging rates apply.

Para obtener ayuda en español llame al número en su tarjeta de Cigna Healthcare.

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