# Health care doesn't have to be hard

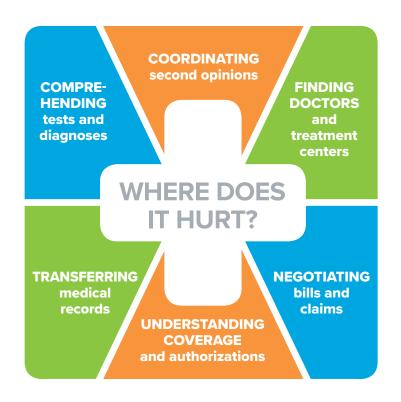
Meet Health Advocacy and Medical Bill Saver,<sup>™</sup> available through Aflac.

Dealing with health care and health coverage can be complicated — and often stressful. But now you have Health Advocacy and Medical Bill Saver.

With Health Advocacy, you have a team of experts who can help solve your health care and insurance-related questions. They can assist you with a variety of needs like finding specialists, clarifying coverage, addressing claim issues, getting second opinions — and even help negotiating medical bills.



## Get care for your health care.



HEALTH ADVOCACY
AND MEDICAL BILL SAVER
CAN HELP:



FIND DOCTORS AND TREATMENT CENTERS



COORDINATE CARE AND SECOND OPINIONS



UNTANGLE MEDICAL
BILL AND CLAIM ISSUES



NEGOTIATE BILLS \$400 OR MORE



AVAILABLE 24/7, ANYTIME, ANYWHERE





#### Get confidential, personalized help with Health Advocate:



**Find doctors,** specialists, hospitals and other providers



**Schedule appointments** for treatments and tests



Coordinate second opinions and care



**Resolve issues,** from claims problems and medical bills, to coordinating benefits



**Get help with eldercare issues,** including Medicare and related healthcare issues for your parents and parents-in-law



**Get answers** about your test results, treatments, prescriptions and more



Work with your insurance companies to get approvals and clarify coverage



**Transfer medical records,** lab results and X-rays



Here for you 24/7 by convenient app or phone

Medical Bill Saver™ gives you access to skilled negotiators who can help reduce your out-of-pocket costs from medical or dental bills not covered by insurance. And it's as easy as just sending in your bill.

#### **HERE'S HOW IT WORKS:**

- 1) Send in your medical or dental bills of \$400 or more.
- 2) Your negotiator contacts the provider to negotiate a discount.
- 3) If an agreement is reached, the provider approves payment terms and conditions.
- 4) You get an easy-to-read personal Savings Result Statement, summarizing the outcome and payment terms.

### **HealthAdvocate**

Health care just got easier with Health Advocacy and Medical Bill Saver.™ When your coverage begins, call 855.423.8585 or visit healthadvocate.com/aflac

Available through Aflac, powered by Health Advocate.

CAIC's affiliation with the Value-Added Service providers is limited only to a marketing alliance, and CAIC and the Value-Added Service providers are not under any sort of mutual ownership, joint venture, or are otherwise related. CAIC makes no representations or warranties regarding the Value-Added Service providers, and does not own or administer any of the products or services provided by the Value-Added Service providers. Each Value-Added Service provider offers its products and services subject to its own terms, limitations and exclusions. Value-Added Service are not available in Idaho or Minnesota. State availability may vary. Continental American Insurance Company, a proud member of the Aflac family of insurers, is a wholly-owned subsidiary of Aflac Incorporated.CAIC's affiliation with the Value-Added Service providers is limited only to a marketing alliance, and CAIC and the Value-Added Service providers are not under any sort of mutual ownership, joint venture, or are otherwise related. CAIC makes no representations or warranties regarding the Value-Added Service providers, and does not own or administer any of the products or services provided by the Value-Added Service providers. Each Value-Added Service providers and services subject to its own terms, limitations and exclusions. Value-Added Services are not available in Idaho or Minnesota. State availability may vary. Continental American Insurance Company, a proud member of the Aflac family of insurers, is a wholly-owned subsidiary of Aflac Incorporated.

Medical Bill Saver has restrictions for negotiations on in-network deductibles and co-insurance in Arizona, Colorado, District of Columbia, Illinois, Indiana, New Jersey, New York, North Carolina, Ohio, South Dakota, Texas, Utah and Vermont.

aflacgroupinsurance.com | 1.800.433.3036

Continental American Insurance Company | Columbia, South Carolina

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