

MDLIVE®

Activating your MDLIVE account



Welcome to MDLIVE! We are happy that you will be experiencing the exclusive telemedicine features MDLIVE has to offer you. You will receive a welcome email from MDLIVE in the second and fourth week of the effective month to activate your account. A postcard will be mailed to your home on the 15th of the first month.

To begin using MDLIVE, **let's activate your account.**



Meet Sophie,

Your personal Health Assistant! Sophie makes creating an account quick and easy using your smartphone, anytime, anywhere! **It's easy to register!**

Text BENADMIN to MDLIVE (635483)

ACTIVATE ONLINE

1

Register Your Account

Register your account at MDLIVE.com/benadmin.

Click the red "Get Started" button and then the green "Activate Now" button. Enter last name and date of birth.

2

Set Up Account Details

Once you have registered, create a personalized username and password. You can also configure personal account settings.

3

Enter Health Information

Under the "Health Profile" section on the navigation bar, you can enter your personal health history.

4

Add Dependents

Click "Dependents" on the navigation bar. You can add dependents in this section by creating a unique username and completing the family member's information.

5

See A Doctor

Click on "See a Doctor" to see a doctor right away or schedule a consult.

ACTIVATE VIA MOBILE

1

Register Your Account

Search for "MDLIVE" and download the app. Click "Create a Free Account" at the bottom of the screen, click "yes" and type "benadmin" as the company name. Enter last name and date of birth.

2

Set Up Account Details

Once you have registered, create a personalized username and password. You can also configure personal account settings.

3

Enter Health Information

Under the "My Health" section on the bottom of the screen, you can enter your personal health history.

4

Add Dependents

Click on "Access Your Account Details" then click the "Family" section. You can add dependents in this section by creating a unique username and completing the family member's information.

5

See A Doctor

Click on "Find a Provider" to see a doctor right away or schedule a consult.

No internet? Don't have a smartphone? Call our team to be connected to a doctor in minutes!



Download the app.

Join for free. Visit a doctor.

MDLIVE.com/benadmin

888-539-2649

Convenient, quality healthcare benefits

MDLIVE is a new benefit program that gives you access to everything you need to stay healthy and take control of your wellness.

You can speak to a board-certified doctor 24/7 by secure phone, video or with our MDLIVE mobile app from home, office or on-the-go.



Quality Care Visits

Visit doctors and pediatricians 24/7 by phone, video or mobile app right away or schedule a consult. Doctor visits have a zero co-pay for you and your family.



No Long Wait Times

Skip the waiting room. Members receive immediate care from a doctor in under 15 minutes average wait time.



Convenient Treatment

Our doctors treat 70% of common urgent care conditions and symptoms. If it's not an emergency, think MDLIVE first.



e-Prescription

If medically necessary, our doctors send prescriptions to your nearby or preferred pharmacy.

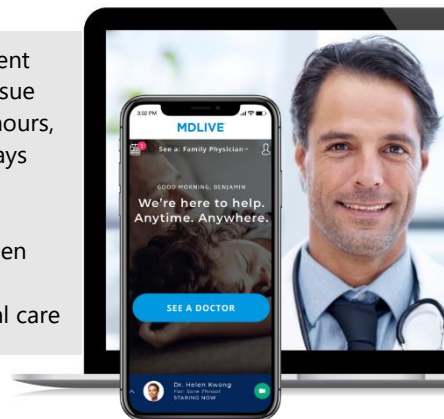


Health Care Maintenance

Easy health care maintenance all in one location. Stay connected with appointment reminders, important notifications and secure messaging.

When should I use MDLIVE?

- Instead of going to the ER or urgent care center for non-emergency issue
- During or after normal business hours, nights, weekends and even holidays
- If your primary care doctor is not available
- To request prescription refills (when appropriate)
- If traveling and in need of medical care



Download the app.
Join for free. Visit a doctor.

Questions? Visit [MDLIVE.com/benadmin](https://www.mdlive.com/benadmin)
or call our 24/7 Customer Care Center at **888-539-2649**