

State of Texas Teachers Alternative Medical Plan (STAMP)

A better healthcare experience built to deliver exceptional member support

We understand healthcare is complex and we are committed to making it easy for you. With a compassionate support team, intelligent technology and clinical expertise, we make sure every member gets the care and guidance they need.



You get:

- One Number to Call
- Complete Healthcare Guidance
- Health and Clinical Support
- Price Protection and Billing Support

You're at the center of all we do. Our team is made up of real people who listen and are passionate about answering your questions and advocating on your behalf. We proactively look after you and your family and make it easy for you to get the help you need.



One Call – That's All

Our team is ready and able to help resolve most issues in just one call. Contact us if:

You have questions
about your benefits

Need help
with a claim

Need to find
a provider

Just call us at 800-716-2852.

One Number to Call

Our Member Care Team is ready to assist you no matter what you are inquiring about: benefits information; assistance finding a doctor; or questions about a claim or bill. Your time is valuable, and we are committed to helping you get the most out of your health plan with just one call.

Complete Healthcare Guidance (live and digital resources)

Get expert support to find right provider for your needs. Compare providers based on quality metrics, cost and other information so that you can make an informed choice. Finally, no more random internet searches – get real-time, industry-leading data.

Health and Clinical Support

We will take care of you throughout your healthcare journey. Our team of experts will answer questions and provide education regarding your treatment plan, diagnosis care options and medications. We can also assist you with scheduling appointments and obtaining your medical records.

Price Protection and Billing Support

Your health plan has built-in price protection to make sure you don't overpay for care. Claims are reviewed to make sure they don't exceed your plan's allowable limits. If a provider does not accept your plan's payment, they may send you a bill for the difference. (You just need to compare it to your Explanation of Benefits, or EOB.) We can work to get it resolved; be sure to notify us right away if you have a question about a bill.



Benefits ID Card

Your benefits ID card has all the information you and your provider need. Make sure to:

Always have your Benefits ID Card with you when you go to a healthcare provider

Provide your Benefits ID Card at check-in

Ask the provider to call the phone number on the card if they have any questions about your benefits coverage

Here to help with just one call.

Phone: 800-716-2852 | **Hours:** Mon-Thurs: 7am-9pm CST Friday: 7am-7pm CST

Email: myplan@gpatpa.com

