

**ENROLLMENT DATES: October 28th - November 19th**

**Ouachita Parish School Board**

Call Center Number: **855-765-4473**

For Louisiana select: **Option 6**

View benefit descriptions, brochures and plan documents at benefits.ffga.com/ouachitaparishschoolboard

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FIRST FINANCIAL IS PREPARED TO SERVE!

We understand the coronavirus has had a major impact on the daily lives of our customers. No matter your current situation, we want to make sure you are able to enroll in your benefits during the Open Enrollment period.

Our Enrollment Assistance Center is a telephone-operated system that will connect you with a First Financial representative to discuss your benefits.

ENROLLMENT ASSISTANCE CENTER INSTRUCTIONS

Call **855-765-4473** and follow the prompts to be connected to your local First Financial branch office. Hours of operation are 8 a.m. to 5 p.m. (local time) Monday through Friday. There is an option to leave a voice message for a representative to call you back from a 281 phone number. Phone calls will be returned as soon as possible or the next business day if it is after hours.

During this time of anxiety and uncertainty, First Financial wants to be a source of stability you can trust. We have been with you during prior enrollment periods and will continue being by your side to make this year’s enrollment as smooth as possible. We are in this together.

**You will have until November 27th to make any changes to what you completed during Open Enrollment.**

If you have questions or concerns, please contact First Financial Louisiana Branch Office 866-541-5096