

Group Legal Expense Agreement

Important:

For purposes of the White Oak Independent School District **certificate**, the **Plan Sponsor** has defined eligible dependents to mean: The plan member's spouse or both same and opposite sex domestic partner is covered. In addition, the plan member's children until the end of the month when they reach age 26 if married or unmarried are covered.

CERTIFICATE OF COVERAGE

White Oak Independent School District Legal Expense Plan

DEFINITIONS

"AMOUNT IN DISPUTE" – means the monetary amount that can be calculated or proven in order to compensate you for incurred damage to or loss of your property.

"BENEFITS" – the legal coverages listed on the declarations page of the agreement or in the **benefits** section of the Certificate of Coverage.

"CERTIFICATE OF COVERAGE" or "CERTIFICATE" – the document provided by us to the named plan member that describes the **benefits** and terms of the agreement.

"CERTIFICATE YEAR" – twelve (12) month period as listed on the declarations page of the agreement issued to the plan sponsor.

"CONTESTED" – an action in which any disputed issue must be negotiated by your attorney regardless of whether any legal forms are filed.

"EFFECTIVE DATE" – the date on which the **plan sponsor** enrolls the **named plan member** and from which date the plan fees have been paid for **you**.

"GENERAL IN OFFICE LEGAL SERVICES" – time spent by an attorney and their office staff for your legal issue that is not otherwise covered or excluded under this plan and which does not include costs such as, but not limited to: filing fees, copy costs, mileage, title insurance, expert witnesses, mediator, home studies, transcriptionists, title search, and title abstracting.

"GOODS" – a physical product that is capable of being delivered. Ownership of a good can be transferred from the seller to the buyer.

"INDEMNITY BENEFITS" – means covered legal services which are reimbursed to the plan member up to the benefit amount indicated under the specific coverage. The plan member is responsible for all legal services which may exceed the amount paid by us.

"PLAN MEMBER" – as dictated by plan fees paid and as indicated by coverages listed in the "Benefits" section, the named plan member only or the named plan member and the named plan member's spouse, or domestic partner (who is registered with us) and/or eligible dependents. Eligible dependents and/or domestic partner are defined by mutual agreement between the plan sponsor and us.

"COVERED EVENT" – an event covered by this agreement whose initiation date will be considered the earlier of the date (a) written notice of a **legal dispute** is sent or filed by **you** or received by **you**; or (b) a ticket or citation is issued; or (c) an attorney is hired.

"COVERED RENTAL PROPERTY" – a single dwelling (house, apartment, duplex or condominium) that you have an ownership interest in and that is not your primary residence and that for a portion of the year is rented out to another individual.

"LEGAL DISPUTE" -means a disagreement between you and any other party regarding your legal rights.

"LEGAL SERVICES" – time spent by your attorney and their office staff for your covered legal matters which does not include costs such as, but not limited to: filing fees, copy costs, mileage, title insurance, expert witnesses, mediator, home studies, transcriptionists, title search, and title abstracting.

"MEDIATION COSTS" – payment of a qualified mediator who assists the **plan member** and another party attempt to reach a settlement regarding a covered legal matter.

"MISCELLANEOUS LEGAL SERVICES" – time spent by an attorney and their office staff for your legal issue that is not otherwise covered or excluded under this plan and which does not include costs such as, but not limited to: filing fees, copy costs, mileage, title insurance, expert witnesses, mediator, home studies, transcriptionists, title search, and title abstracting.

"NAMED PLAN MEMBER" – a person enrolled via the **plan sponsor** with **us** as entitled to coverage under the terms of this agreement.

"NETWORK ATTORNEY" – means an attorney who completes and delivers a signed application to us; agrees to the terms of the ARAG Attorney Agreement; is accepted as a **Network Attorney** by us and agrees to provide **legal services** in the United States for the **benefits** noted on their application or as updated with us.

"NON-NETWORK ATTORNEY" – means an attorney, who is not a Network Attorney, chosen by you to perform legal services covered under the indemnity benefits of this agreement.

"NON-MOVING OFFENSE" – parking ticket, registration, equipment or other violations that aren't handled in conjunction with a moving violation.

"PERSONAL PROPERTY" – means property, which is not real property and which does not produce income.

"PLAN SPONSOR" – means the organization named in the declarations page.

"PRIMARY RESIDENCE" – the single dwelling where **you** actually live that is considered **your** legal residence for income tax purposes.

"REAL PROPERTY" – land and all permanent structures attached to it.

"REFINANCING" – paying off one loan with the proceeds from a new loan using the same real property as security.

"SECONDARY RESIDENCE" – a single dwelling (house, apartment, duplex, or condominium) that **you** have an ownership interest in and that is not **your primary residence** and is not a **covered rental property** for six months before the **covered event** and it is not **your** intent to use it as a **covered rental property**.

"SERVICE" – a duty or labor provided from one person to another. It is the non-material equivalent of a **good**. There is no physical product that can transfer ownership.

"TRIAL" – means the proceeding in court or in a covered administrative proceeding when the parties try their case beginning with the impaneling of a jury in a jury **trial** or with opening statement if the parties are in a non-jury **trial**. **Trial** does not include things such as hearings, appearances on motions, negotiated pleas, pre-**trial** conferences, or appearances, and continuances by the court.

"UNCONTESTED" – an action in which all matters are settled or decided without attorney negotiation, and **your** attorney assists in completing any necessary formal processes.

"WE", "US", and "OUR" - ARAG Services, LLC.

"YOU" and "YOUR" – a plan member.

In-Office Legal Benefits

We will pay for covered legal services provided to you by a Network Attorney resulting from a covered event which occurs after your effective date and while your Certificate of Coverage is in effect for the benefits listed below. The legal services will be paid up to the amount listed in the Network Attorney column of the benefits section. If the amount listed is PAID IN FULL, we will pay for legal services up to our standard contract rates. If the legal services are provided by a Network Attorney on terms other than our standard contract rates, then the legal services will not exceed a reasonable maximum set by us based on similar covered events.

You can choose a Non-Network Attorney instead of a Network Attorney. If you choose a Non-Network Attorney for covered benefits provided to you resulting from a covered event which occurs after your effective date and while your Certificate of Coverage is in effect, we will reimburse you for covered legal services up to the maximum amounts listed in the Non-Network Attorney (Indemnity Benefit) column of the benefits section.

Regardless of whether you choose a Network Attorney or Non-Network Attorney, only matters expressly listed are covered **benefits** and are paid as indicated below.

If the **named plan member** purchased only individual coverage, **legal services** rendered to persons other than the **named plan member** are not covered.

How to Obtain In-Office Legal Services and Court Representation

You may choose a Network Attorney or Non-Network Attorney as follows:

Network Attorney Services

There are Network Attorneys throughout your state. To obtain a list of Network Attorneys you can:

- 1. Call 800-247-4184 and a Customer Service Specialist will assist **you** by:
 - Describing how the plan **benefits** work and what types of situations are covered.
 - Providing you a listing of Network Attorneys specific to your need.
 - Providing a Case Confirmation Number that outlines **your** coverage.
- 2. Visit our Web site at ARAGlegal.com and log on as a member and search using the Attorney Finder.

Simply call an attorney for an appointment. When **you** call, identify yourself as a member of **your** group's legal plan. If **you** have a Case Confirmation Number, **you** should provide it to the **Network Attorney**. If not, the **Network Attorney** may call **us** to confirm **your** coverage and then proceed to provide **services**. If **you** choose a **Network Attorney** to provide covered **legal services**, the **Network Attorney** will bill **us** directly for his/her attorney fees.

Non-Network Attorney Services

If you choose a Non-Network Attorney, we will pay your attorney fees for covered legal services according to the Non-Network Attorney indemnity benefits schedule. Instructions for submitting a claim are printed on the claim form. For a form, call 800-247-4184. Or you can download a form from our Web site at ARAGlegal.com.

	Network Attorney	Non-Network Attorney (Indemnity Benefit)
Uncontested Adoption Legal services¹ in an uncontested adoption for a plan member to become an adoptive parent(s).	PAID IN FULL	\$ 400*
¹ In international adoptions, where a foreign attorney is necessary, you are eligible to receive indemnity reimbursement in addition to the benefits available in the United States.		

	Network Attorney	Non-Network Attorney (Indemnity Benefit)
Contested Adoption		
Legal services ¹ in a contested adoption for a plan member to become an adoptive parent(s).	PAID IN FULL	\$ 800*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***
¹ In international adoptions, where a foreign attorney is necessary, you are eligible to receive indemnity reimbursement in addition to the benefits available in the United States		
Driving Privilege Protection Legal services for a plan member in the defense of a traffic offense where conviction of the offense will directly result in the suspension or revocation of your driving privileges.	PAID IN FULL	\$ 480*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***
Driving Privilege Restoration Legal services for a plan member in an administrative proceeding for the restoration of suspended or revoked driving privileges of a plan member .	PAID IN FULL	\$ 240*
Uncontested Guardianship/Conservatorship Legal services in an uncontested Guardianship/Conservatorship for a plan member to appoint or be appointed as a Guardian/Conservator.	PAID IN FULL	\$ 480*
Contested Guardianship/Conservatorship Legal services in a contested Guardianship/ Conservatorship for a plan member to appoint or be appointed as a Guardian/ Conservator.	PAID IN FULL	\$ 720*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

	Network Attorney	Non-Network Attorney (Indemnity Benefit)
Habeas Corpus Proceedings Legal services for a plan member in habeas corpus proceedings.	PAID IN FULL	\$ 480*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***
Minor Traffic - Broad (excluding DWI-related) Legal services for a plan member in the defense of a traffic offense, the conviction of which would not result in suspension or revocation of your driving privileges. (Does not include driving while impaired or under the influence of drugs or alcohol or any non- moving offense .)	PAID IN FULL	\$ 240*
Parental Responsibilities Legal services for a plan member in juvenile court proceedings (except those involving traffic matters) where a state has brought an action regarding your parental responsibilities for a plan member's child.	PAID IN FULL	\$ 480*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***
Refinancing - Primary Residence Advice and review of relevant documents regarding refinancing of your primary residence .	PAID IN FULL	\$ 160*
Purchase of Real Estate Legal services for a plan member for the purchase of your primary residence for the review and preparation of documents including contract for purchase and attendance at closing.	PAID IN FULL	\$ 320*
Sale of Real Estate Legal services for a plan member for the sale of your primary residence for the review and preparation of documents including the contract for sale and attendance at closing.	PAID IN FULL	\$ 320*
Irrevocable Trusts Legal services for a plan member for the preparation of a stand-alone irrevocable trust.	PAID IN FULL	\$ 320* single document
		\$ 400* spousal documents

	Network Attorney	Non-Network Attorney (Indemnity Benefit)
Revocable Living Trusts Legal services for a plan member for the preparation of a stand-alone revocable trust.	PAID IN FULL	\$ 320* single document \$ 400* spousal documents
Wills & Durable Power of Attorney Individual will or spousal will(s). (Does not include any tax planning services done in connection with the will.)	PAID IN FULL	\$ 320 single document
		\$ 400 spousal documents
Codicil (an amendment to a will)	PAID IN FULL	\$ 40 single document
		\$ 80 spousal documents
Living Will / Health Care Directive	PAID IN FULL	\$ 40 single document
		\$ 80 spousal documents
Durable / Financial Power of Attorney	PAID IN FULL	\$ 40 single document
		\$ 80 spousal documents
Home Equity Loan - Primary Residence Legal services for a plan member for the preparation and review of home equity loans for your primary residence.	PAID IN FULL	\$ 160*
Home Equity Loan - Secondary Residence Legal services for a plan member for the preparation and review of home equity loans for your secondary residence.	PAID IN FULL	\$ 160*
Refinancing - Secondary Residence Advice and review of relevant documents regarding refinancing of your secondary residence .	PAID IN FULL	\$ 160*
Document Review Legal services for a plan member for the review of your personal legal documents.	PAID IN FULL	\$ 40 per document
Protection from Domestic Violence - Named Plan Member Legal services for the named plan member to obtain a protective order related to domestic violence.	PAID IN FULL	\$ 320*

	Network Attorney	Non-Network Attorney (Indemnity Benefit)
Protection from Domestic Violence - Plan Member Legal services for a plan member to obtain a protective order related to domestic violence when the opposing party is not a plan member under the same Certificate.	PAID IN FULL	\$ 320*
Mechanic's Lien Legal services for a plan member to remove a mechanic's lien.	PAID IN FULL	\$ 480*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***
Bankruptcy Legal services for a plan member up to and including filing of a Chapter 7 bankruptcy final report.	PAID IN FULL	\$ 880*
Legal services for a plan member up to and including confirmation or a Chapter 13 bankruptcy. This benefit does not include the ongoing maintenance of a Chapter 13 repayment plan.	PAID IN FULL	\$ 1,200*
Legal services for a plan member to file an amendment/modification to a Chapter 7 post- discharge or a Chapter 13 post-confirmation bankruptcy.	PAID IN FULL	\$ 240*
IRS Collection Defense Legal services for a plan member in defense against collection actions by the Internal Revenue Service (IRS) related to errors on your personal tax return where the initial written notice is received after your effective date. This benefit does not include collection actions related to your failure to file a personal tax return or your failure to pay the taxes your filed personal tax return indicated you owed.	PAID IN FULL	\$ 480*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

	Network Attorney	Non-Network Attorney (Indemnity Benefit)
IRS Audit Protection Legal services for a plan member involving Internal Revenue Service (IRS) audits related to your personal tax return where the initial written notice is received after your effective date. This benefit does not include audits related to your failure to file a personal tax return or your failure to pay the taxes your filed personal tax return indicated you owed.	PAID IN FULL	\$ 480*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***
Purchase/Sale of Secondary Residence Legal services for a plan member for the purchase or sale of your secondary residence for the review and preparation of documents including the contract for purchase or sale and attendance at closing.	PAID IN FULL	\$ 320*
State and Local Tax Collection Defense Legal services for a plan member in defense against collection actions by state and/ or local tax authority related to errors on your personal state tax return or personal local taxes where the initial written notice is received after your effective date. This benefit does not include collection actions related to your failure to file a personal tax return or your failure to pay the taxes your filed personal tax return indicated you owed.	PAID IN FULL	\$ 480*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***
State and Local Tax Audit Legal services for a plan member involving state and/or local tax authority audits related to your personal state tax return or personal local taxes where the initial written notice is received after your effective date. This benefit does not include audits related to your failure to file a personal tax return or your failure to pay the taxes your filed personal tax return indicated you owed.	PAID IN FULL	\$ 480*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

	Network Attorney	Non-Network Attorney (Indemnity Benefit)
Document Preparation Legal services for a plan member for the preparation of Deeds, Mortgages, Promissory Notes, Affidavits, Lease Contracts, Demand Letters, Installment Contracts, Bill of Sale, HIPAA Authorization and Certification of Trust.	PAID IN FULL	\$ 40 per document
Minor Traffic - Non-Moving Violations Legal services for a plan member in the defense of a non-moving violations, the conviction of which would not result in the suspension or revocation of your driving privileges. (Does not include parking tickets or equipment violations.)	PAID IN FULL	\$ 240*
Juvenile Court Legal services for a plan member child charged with a crime (except those involving traffic matters or felony charges) when the court proceedings are held in juvenile court. If the matter is removed from juvenile court, coverage under this benefit will cease as of the date of the removal.	PAID IN FULL	\$ 480*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***
Advice for Parents and Grandparents Telephone access to obtain legal advice and consultation on how the law relates to your parents and grandparents' legal matters and which actions may be taken.	PAID IN FULL	N/A
Document Preparation for Parents and Grandparents Legal services for your parents and grandparents for the preparation of Deeds, Mortgages, Promissory Notes, Affidavits, Lease Contracts, Demand Letters, Installment Contracts, Bill of Sale, HIPAA Authorization and Certification of Trust.	PAID IN FULL	\$ 40 per document
Document Review for Parents and Grandparents Legal services for the review of your parent's and grandparent's personal legal documents.	PAID IN FULL	\$ 40 per document

	Network Attorney	Non-Network Attorney (Indemnity Benefit)
Wills & Durable Power of Attorney for Parents and Grandparents Preparation of the documents listed below for your parents and grandparents.		
Individual will or spousal will(s). (Does not include any tax planning service done in connection with the will.)	PAID IN FULL	\$ 320 single document
		\$ 400 spousal documents
Codicil (an amendment to a will)	PAID IN FULL	\$ 40 single document
		\$ 80 spousal documents
Living Will / Health Care Directive	PAID IN FULL	\$ 40 single document
		\$ 80 spousal documents
Durable / Financial Power of Attorney	PAID IN FULL	\$ 40 single document
		\$ 80 spousal documents
Name Change Legal services for a plan member to legally change your name.	PAID IN FULL	\$ 240*
Elder Law - Member Support Initial advice for a plan member on the impact of your parent's/grandparent's personal legal matter on you.	PAID IN FULL	\$ 25
Legal services for a plan member for the preparation and review of a deed granted by a parent/grandparent where you are the grantee.	PAID IN FULL	\$ 40 per document
Legal services for a plan member for the preparation and review of a promissory note where your parent/grandparent is the payor and you are the payee.	PAID IN FULL	\$ 40 per document
Legal services for a plan member for the review of your parent's/grandparent's personal legal documents, including estate planning documents where you have been named as an agent or executor/personal representative.	PAID IN FULL	\$ 40 per document

	Network Attorney	Non-Network Attorney (Indemnity Benefit)
Restraining/Protective Order - Named Plan Member		
Legal services for the named plan member to obtain a restraining/protective.	PAID IN FULL	\$ 320*
Restraining/Protective Order - Plan Member Legal services for a plan member to obtain a restraining/protective order when the opposing party is not a plan member under the same Certificate .	PAID IN FULL	\$ 320*
Miscellaneous Services for Parents and Grandparents - 4 hours Miscellaneous legal services.	4 hours	\$ 320*
(This benefit is limited to four hours per certificate year.)		
Credit Records Correction Advice, document review, document preparation and correspondence for a plan member related to correcting inaccuracies or misrepresentations on your credit record.	PAID IN FULL	\$ 160*
Miscellaneous Services - 4 hours Miscellaneous legal services.	4 hours	\$ 320*
This benefit is limited to four hours per certificate year .		
(Exclusion #3 as it relates to post judgment matters is not intended to exclude family law decree matters.)		
Consumer Protection Legal services for a legal dispute regarding written, verbal or implied contracts or warranties relating to consumer goods or services (excluding real estate, residential contractor and insurance disputes) when you wish to take action against a party regardless of whether the matter proceeds to the filing of a lawsuit or when a party is taking action against you.	PAID IN FULL	\$ 800*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

	Network Attorney	Non-Network Attorney (Indemnity Benefit)
Homeowner Association Disputes Legal services for a legal dispute regarding written, verbal or implied contracts or obligations related to your homeowner association when a party is taking action against you .	PAID IN FULL	\$ 800*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***
Insurance Disputes Legal services for a legal dispute relating to your insurance carrier when the insurance carrier is taking action against you.	PAID IN FULL	\$ 800*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***
Residential Contractor Disputes Legal services for a legal dispute regarding written, verbal or implied contracts or obligations related to a residential contractor when a party is taking action against you .	PAID IN FULL	\$ 800*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***
Building Codes Legal services for a legal dispute for you in an administrative action for permit or code violations relating to the renovation and/ or improvement of your existing primary residence.	PAID IN FULL	\$ 400*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

	Network Attorney	Non-Network Attorney (Indemnity Benefit)
Building Codes - Secondary Residence Legal services for a legal dispute for you in an administrative action for permit or code violations relating to the renovation and/ or improvement of your existing secondary residence.	PAID IN FULL	\$ 400*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***
Defense of Civil Damage Claims Legal services for a legal dispute for you in defense against civil damage(s) claims, except claims involving the ownership or use of a motorized vehicle, claims which are covered by other insurance, or claims related to a felony charge.	PAID IN FULL	\$ 800*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***
Defense of Debt Collection Legal services for a legal dispute related to consumer goods or services (excluding foreclosures, garnishment, mechanic's lien and student loan debt collection) when a party is taking action against you .	PAID IN FULL	\$ 480*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***
Easement Legal services for a legal dispute for you in an administrative action regarding an easement on your primary residence.	PAID IN FULL	\$ 400*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

	Network Attorney	Non-Network Attorney (Indemnity Benefit)
Easement - Secondary Residence Legal services for a legal dispute for you in an administrative action regarding an easement on your secondary residence.	PAID IN FULL	\$ 400*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***
Foreclosure Legal services for a legal dispute regarding written notice of a foreclosure related to your primary residence when a party is taking action against you.	PAID IN FULL	\$ 480*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***
Foreclosure - Secondary Residence Legal services for a legal dispute regarding written notice of a foreclosure related to your secondary residence when a party is taking action against you.	PAID IN FULL	\$ 480*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***
Defense of Garnishment Legal services for a legal dispute for a garnishment to collect judgment related to goods or services when a party is taking action against you .	PAID IN FULL	\$ 480*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***
(Exclusion #3 as it relates to post judgment garnishment is waived for this benefit .)		

garnishment is waived for this **benefit**.)

	Network Attorney	Non-Network Attorney (Indemnity Benefit)
Mental Incompetency or Infirmity Proceedings Legal services for a legal dispute related to mental incompetency or infirmity proceedings when a party is taking action against you.	PAID IN FULL	\$ 960*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***
Neighbor Disputes - Secondary Residence Legal services for a legal dispute related to your secondary residence (excluding boundary disputes) when a party is taking action against you.	PAID IN FULL	\$ 720*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***
Neighbor Disputes - Boundary - Secondary Residence Legal services for a legal dispute related to the boundary of your secondary residence when you wish to take action against a party regardless of whether the matter proceeds to the filing of a lawsuit or when a party is taking action against you.	PAID IN FULL	\$ 720*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***
Neighbor Disputes - Boundary Legal services for a legal dispute related to the boundary of your primary residence when you wish to take action against a party regardless of whether the matter proceeds to the filing of a lawsuit or when a party is taking action against you.	PAID IN FULL	\$ 720*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

	Network Attorney	Non-Network Attorney (Indemnity Benefit)
Neighbor Disputes Legal services for a legal dispute related to your primary residence (excluding boundary disputes) when a party is taking action against you.	PAID IN FULL	\$ 720*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***
Personal Property Protection Legal services for a legal dispute regarding contracts or obligations for the transfer of your personal property or your personal property rights when a party is taking action against you.	PAID IN FULL	\$ 320*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***
Property Tax Legal services for a legal dispute for you in an administrative action to reduce the property tax assessment on your primary residence.	PAID IN FULL	\$ 400*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***
Property Tax - Secondary Residence Legal services for a legal dispute for you in an administrative action to reduce the property tax assessment on your secondary residence .	PAID IN FULL	\$ 400*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***
Real Estate Disputes - Secondary Residence Legal services for a legal dispute regarding contracts or obligations for the construction, purchase or sale of your secondary residence (excluding property title disputes) when a party is taking action against you .	PAID IN FULL	\$ 1,200*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

	Network Attorney	Non-Network Attorney (Indemnity Benefit)
Real Estate Disputes Legal services for a legal dispute regarding contracts or obligations for the construction, purchase or sale of your primary residence (excluding property title disputes) when a party is taking action against you .	PAID IN FULL	\$ 1,200*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***
Real Estate Disputes - Property Title - Secondary Residence Legal services for a legal dispute regarding the property title of your secondary residence when you wish to take action against a party regardless of whether the matter proceeds to the filing of a lawsuit or when a party is taking action against you.	PAID IN FULL	\$ 1,200*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***
Real Estate Disputes - Property Title Legal services for a legal dispute regarding the property title of your primary residence when you wish to take action against a party regardless of whether the matter proceeds to the filing of a lawsuit or when a party is taking action against you .	PAID IN FULL	\$ 1,200*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***
School Administrative Hearings Legal services for a legal dispute in administrative public or private formal school proceedings regarding disabilities and accompanying education accommodations or student policy violations when the school is taking action against you .	PAID IN FULL	\$ 480*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

	Network Attorney	Non-Network Attorney (Indemnity Benefit)
Small Claims Court Legal services for a legal dispute in Small Claims Court (or similar court of limited civil jurisdiction) when you wish to take action against a party regardless of whether the matter proceeds to the filing of a lawsuit. This benefit does not include representation in court.	PAID IN FULL	\$ 320*
Legal services for a legal dispute in Small Claims Court (or similar court of limited civil jurisdiction) including representation in court where allowed by law, when a party is taking action against you .	PAID IN FULL	\$ 400*
Social Security/Veterans/Medicare Legal services for a legal dispute for you in an administrative proceeding arising out of Social Security, Veterans, Medicare or Medicaid benefits.	PAID IN FULL	\$ 400*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***
(Exclusion #2 as it relates to employment matters for Veterans benefit is waived for this benefit .)		
Student Loan Debt Collection Legal services for a legal dispute related to your student loan when a party is taking action against you .	PAID IN FULL	\$ 480*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***
Tenant Matters Legal services for a legal dispute with your landlord as tenant of your primary residence, including but not limited to, eviction and security deposit disputes, when your landlord is taking action against you.	PAID IN FULL	\$ 320*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

	Network Attorney	Non-Network Attorney (Indemnity Benefit)
Zoning and Variances Legal services for a legal dispute for you in an administrative action related to a zoning change, variance or an eminent domain proceeding involving your primary residence.	PAID IN FULL	\$ 400*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***
Zoning and Variances - Secondary Residence Legal services for a legal dispute for you in an administrative action related to a zoning change, variance or an eminent domain proceeding involving your secondary residence.	PAID IN FULL	\$ 400*
Trial for three (3) days or less	PAID IN FULL	\$ 1,800**
Trial starting on day four (4) until completion	PAID IN FULL	\$ 100,000***

* Non-Network Attorney Indemnity Benefits are up to the stated amount

** Trial Indemnity Benefits are (\$300 per 1/2 day of Trial time) up to the stated amount

*** Trial Indemnity Benefits are (\$400 per 1/2 day of Trial time) up to the stated amount

Immediate Advice Attorneys

We will pay the attorney fees of a Telephone Legal Access Law Firm as defined below for Telephone Legal Access Services provided by a Telephone Legal Access Law Firm while your Certificate is in effect.

"Telephone Legal Access Law Firm" - means an independent law firm that has entered into a written agreement with us to provide Telephone Legal Access Services to you within the territory of the United States.

"Telephone Legal Access Services" - means the type of legal services which, within the applicable standard of professional care and conduct, may be rendered by the Telephone Legal Access Law Firm in one or more telephone conversations with a client and which may be connected with other legal services based on telecommunication which are specifically listed below.

<u>Coverage</u> You will receive:		Attorney Fees
•	Toll-free telephone advice on how the law relates to your personal legal matter and which action may be taken.	PAID IN FULL
•	Follow-up correspondence and telephone calls to third parties related to your personal legal matter.	PAID IN FULL
•	Specific document preparation and document review.	PAID IN FULL
•	You will receive legal assistance from the Telephone Legal Access Law Firm for the preparation or review of a: Standard Will or Codicils.	PAID IN FULL

Standard Will means a will document without trust provisions other than a support trust for dependent children limited to appointing a guardian and placing assets for dependent children until they reach their age of majority.

Agreement Period and Territory

This agreement applies to **covered events** which occur worldwide while **your Certificate of Coverage** is in effect. If a **covered event** occurs outside the United States **indemnity benefits** apply.

Any **covered event** which occurs prior to the **effective date** of a **plan member** will be considered excluded and no **benefits** will apply.

Eligibility

Each eligible person as described in the Declarations, who is registered with **us**, and for whom plan fees are paid, shall become a **plan member** on the **effective date**.

Grace Period

Except for **your** first plan payment, **we** will allow a grace period of thirty-one (31) days after the plan payment due date to pay the plan payment due. The plan payment due date is the first day of the month in which the participant(s) **benefits** became effective.

Cancellation and Termination

Neither **we** nor the **plan sponsor** will cancel this agreement during the term defined in the Declarations except for fraud or for the failure to pay plan fees due. **We** will give **you** ten (10) days written notice of cancellation listing the **effective date** and reason for cancellation.

If the **named plan member** ends employment or membership in the group to which this agreement is issued (except upon the **named plan member's** death), or the agreement is canceled by the **plan sponsor**, **your** coverage will cease at the end of the term for which plan fees have been paid.

Waiver of Plan Fees

Upon the death of the **named plan member**, coverage for the surviving spouse or domestic partner and the **plan member's** dependents continues under the plan for one year, and **we** waive further plan fee payments during this time. Coverage shall terminate prior to the end of the one year period if the **plan sponsor** cancels the plan during that time frame, in such case, coverage shall cease as of the date the **plan sponsor** cancels the plan.

Should a **named plan member** be deployed for a period of more than thirty (30) consecutive days for the purposes of military service or of responding to a declared national emergency, coverage for the spouse or domestic partner and the **plan member's** dependents will continue, without the payment of plan fees, for the length of the **named plan member's** absence and for so long as the **named plan member** remains eligible for **benefits** through the **plan sponsor**.

Conversion

You may continue this plan when **you** no longer qualify as an employee of the **plan sponsor** or as a member of the group to which this agreement is issued. **You** must notify **us** within ninety (90) days of this disqualifying event to make arrangements for payment of plan fees. Payment of plan fees is required from the last date of **your** eligibility under this agreement.

Other Legal Representation

If you are entitled to receive legal services or reimbursement for legal services from any other person or organization, our coverage will be excess.

Payment by **us** for **legal services** under this agreement does not preclude **your** attorney from seeking and recovering attorney fees from an opposing party, where authorized by law, court rule or contract, at the attorney's usual and customary or prevailing rate. If **you** receive reimbursement of attorney's fees, then **you** will reimburse **us** for payments made under this agreement.

CONDITIONS

Payment Limitations

You may not make claims under separate **benefits** for one legal matter.

Notice of Claim, Proof of Expense Incurred and Payment of Claim

You or your representative must submit a written notice of claim to us within one year after the covered event. A claim form and itemized billing are required within one hundred eighty (180) days after legal services for which you seek payment are completed.

You are responsible for verifying your legal matter is covered under your legal plan with us prior to receiving legal services. You will be responsible for payment to the attorney at their usual and customary rate if your matter is not covered.

You must give us all information we request with respect to the circumstances of a covered event or service provided. We have the right to withhold benefits if the requested information is not provided to us.

Fraud or Abuse

We do not provide **benefits** for **you** if **you** have intentionally concealed or misrepresented any material fact or circumstance or have made false statements or engaged in fraudulent conduct relating to **your** legal plan. We may discontinue **your** benefits if **we** deem that **you** are exhibiting hostile or abusive behavior towards **us**, **our** employees and/or **Network Attorneys**.

Subrogation

We may require you to assign all rights of recovery of legal fees to the extent that payment is made by us. If an assignment is sought, you must cooperate with us.

Relation of the Parties

You have the unrestricted right to choose an attorney. The attorney is not **our** agent or employed by **us** or the **plan sponsor**. We and the **plan sponsor** shall at no time control or interfere with the performance of the attorney and we do not guarantee the skill of the attorney. Any payment to a **network attorney** for **legal services** is **our** responsibility up to **your** agreement limits.

Grievances

If **you** have a problem with a **Network Attorney** in the handling of a legal matter covered under this agreement, contact **us** for assistance in resolving **your** issue.

You have the right to file a complaint with the State Bar about your attorney at any time.

EXCLUSIONS

We do not provide coverage for:

- 1. Matters against us, the plan sponsor or a plan member against the interests of the named plan member under the same Certificate.
- 2. **Legal services** arising out of a business interest, investment interests, employment matters, employee benefits, **your** role as an officer or director of an organization, and patents or copyrights.
- 3. **Legal services** in class actions, punitive damages, personal injury, malpractice, court appeals or post judgments (settlement agreement signed by all parties, final binding arbitration, judgment issued by a court).
- 4. Legal services deemed by us to be frivolous or lacking merit, or in legal matters where you wish to take action against a party, regardless of whether the matter proceeds to you filing a lawsuit against the other party, and the amount we pay for your legal services exceeds the amount in dispute, or in our reasonable belief you are not actively and reasonably pursuing resolution in your case.

SUPPLEMENTAL BENEFITS

REDUCED FEE LEGAL SERVICES

If your legal matter is not fully covered under your legal expense agreement and is not listed under "Exclusions", you are eligible to work with a **Network Attorney** and receive a reduced fee that will be at least 25% off the attorney's normal rate. The initial consultation for each legal matter will be provided at no cost. If you retained the services of a Network Attorney prior to the **effective date** or your legal plan membership, the reduced fee benefit is not available. Payment of attorney fees is handled directly between the **plan member** and the **Network Attorney**. Access to a **Network Attorney** is subject to availability. **You** are encouraged to contact ARAG to determine proximity to a **Network Attorney** within legal practice areas.

For matters that include a cap on the number of hours ARAG will pay a **Network Attorney**, and where **your** legal matter will exceed the amount covered by ARAG, the **Network Attorney** will bill **you** directly at reduced rates of at least 25% off their normal rate. **You** pay the attorney directly.

For Telephone Advice, if **your** matter cannot be resolved over the phone and is not fully covered under **your** legal expense agreement and not excluded under "Exclusions", **you** are eligible to work with a **Network Attorney** and receive a reduced fee that will be at least 25% off the attorney's normal rate. Payment of attorney fees is handled directly between the **plan member** and the **Network Attorney**.

REDUCED CONTINGENCY FEES

If **your** legal matter is not covered under **your** legal expense agreement and is not listed under the "Exclusions", **you** are eligible to work with a **Network Attorney** for a legal matter the **Network Attorney** deems to be appropriately handled through the use of a contingency fee. The **Network Attorney** will represent **you** under a contingent fee arrangement where the contingent fee will not exceed 25% of the net recovery if successfully resolved before **trial**, or will not exceed 33% of the net recovery if successfully resolved during or after **trial**, or will not exceed 40% of the net recovery is successfully resolved on or after an appeal. The initial consultation for each legal matter will be provided at no cost. If **you** retained the services of a **Network Attorney** prior to the **effective date** of **your** legal plan membership, the reduced contingency fee benefit is not available.

IDENTITY THEFT SERVICES

A service that gives you access to:

- Identity Theft Specialists who will help you determine appropriate steps to begin recovery and help you monitor the progress of your recovery.
- **Toll-free legal advice** from a Telephone Network Attorney to assist with legal-related problems that the theft of **your** identity may have caused.
- Identity Theft Materials, including:
 - An Identity Theft Prevention Kit to help protect yourself from becoming a victim of identity theft in the first place,
 - An Identity Theft Victim Action Kit to help speed **your** recovery should **you** become an identity theft victim,
 - A tracking document to help **you** keep track of phone calls, e-mails and letters for attorneys, and
 - An Identity Theft Affidavit to help you report your identity theft to necessary parties.

IMMIGRATION

A service that gives **you** toll-free access to Telephone Network Attorneys for:

- Legal advice and consultation
 - Immigration processes and guidelines.
 - Filing and processing of applications and petitions.
 - Laws and regulations governing various types of immigration benefits; including asylum, adjustment of status, business visas, and employment authorizations.
 - Deportation and removal proceedings.
- Document review of any immigration forms
- Document preparation of affidavits and powers of attorney
- Preparation for immigration hearings

For additional immigration services, **Network Attorneys** provide a reduced rate of at least 25% off their normal rates for any representation-based immigration services. **Network Attorneys** will bill the member directly.

LEARNING CENTER

Learning Center – Access the Learning Center for an extensive online library of easy-to-read articles, guidebooks and videos created to help **you**:

- Learn more about dealing with common legal and financial matters, like estate planning, identity theft and consumer protection.
- Understand how the legal plan works and the coverages, services and resources it provides.

DIY DOCS®

Do-It-Yourself Legal Documents - Online access to documents authored and reviewed by attorneys for accuracy and state-specific compliance in all 50 states. These documents can assist **you** with everyday life, including issues involving:

- Automobiles
- Caregiving
- Estate Administration

- Childcare
- Residential Contractor
- Finances

Easy-to-Use Interactive Document Assembly Tool: Helps **you** efficiently create **your** own documents by asking simple questions.

My Documents: Online document storage and 24/7 access to create, update, retrieve and print **your** documents.

Legacy Planning: Create essential legal documents yourself with the help of DIY Docs, including:

- Financial Power of Attorney
- Health Care Power of Attorney

- Living Will
- Standard Will

CAREGIVING SERVICES

Reduced Fee Services - Should **your** parents/grandparents legal matter require legal representation, **Network Attorneys** provide reduced fee services of at least 25% off their normal rate for most legal matters. Payment of the attorney fees is handled directly between the parent/grandparent and the Reduced Fee Network Attorney. Access to a Reduced Fee Network Attorney is subject to availability. **You** are encouraged to contact ARAG to determine proximity to a Reduced Fee Network Attorney within legal practice areas.

Caregiver Support Services - Balancing work and taking care of loved ones can be overwhelming. Fortunately, members have access to personalized guidance from expert Care Coaches and digital educational and support tools to assist them with their caregiving needs.

Caregiving services assists members and their families in finding adult and senior care, empowering them to:

- Gain access to personalized content and resources: Member answers a few simple questions to optimize their experience with tailored insights, services and learning resources for informed caregiving decisions based on their needs.
- Work with a coach: Dedicated Care Coaches provide proactive, personalized support in navigating caregiving challenges. Wherever members are on their caregiving journey, Care Coaches can help members:
 - Understand and identify the appropriate care options for their loved ones, including in-home care, nursing home and assisted living, confirming availability, assistance with the application process, validating licensure and certifications and identifying pricing, costs and payment obligations.
 - Sort through the essential financial resources, including health and long-term care insurance, Medicare, Medicaid and VA benefits.
- Plan and manage care: Use the robust mobile landing page and app to create and share caregiver support plans, upload and track important legal documents, providers, medications and coordinate with their care team of friends, family and professionals.

With these caregiving services, members can get support, resources and guidance on topics like chronic diseases, mental health, home and facility-based care, financial needs and end-of-life planning.

Caregiving Guidebook - As a member, **you** have access to a "go-to" guidebook providing **you** with the tools and resources needed to take a proactive approach in **your** caregiving role.

SUPPLEMENTAL BENEFITS EXCLUSIONS

The supplemental benefits do not include:

- 1. Matters against us, the named plan member or the plan sponsor.
- 2. Matters arising out of a business interest, investment interests, employment matters, employee benefits, **your** role as an officer or director of an organization, and patents or copyrights.
- 3. Matters deemed by us to be frivolous or lacking merit.
- 4. Matters outside the jurisdiction of the United States of America.