# IT'S TIME TO ENROLL!

Your annual benefits enrollment is coming soon.

# ENROLLMENT DATES: October 26th - December 4th, 2020

## FIRST FINANCIAL IS PREPARED TO SERVE!

We understand the coronavirus has had a major impact on the daily lives of our customers. Many of you may be working from home or choosing to social distance yourselves for now. No matter your current situation, we want to make sure you are able to enroll in your supplemental benefits during the Open Enrollment period.

During the enrollment period, your site will be set up with days to call into the enrollment assistance center or agents will reach out to you directly on those days if they don't hear from you. Enrollment is mandatory.

#### ENROLLMENT ASSISTANCE CENTER INSTRUCTIONS

Call 855-765-4473 option 5 on the days assigned to your school location to be connected to your local First Financial branch office. First Financial Representatives will be reaching out to you directly at these times as well. Please note, they will have a 281 area code number when calling you.

Hours of operation are 8 a.m. to 5 p.m. (local time) Monday through Friday. There is an option to leave a voice message for a representative to call you back. Phone calls will be returned as soon as possible or the next business day if it is after hours.

During this time of anxiety and uncertainty, First Financial wants to be a source of stability you can trust. We have been with you during prior enrollment periods and will continue being by your side to make this year's enrollment as smooth as possible. We are in this together.

If you have questions or concerns, please contact your representative Matthew Lewis at 281-272-7485 or <u>matthew.lewis@ffga.com</u>

\*\*This open enrollment does <u>NOT</u> apply to Medical, Dental, Vision and District Paid Life Insurance.

### ONLINE ENROLLMENT INSTRUCTIONS

Visit:

https://benefits.ffga.com/litchfieldeleme ntaryschooldistrict/

to view available supplemental benefits.

#### **Need to Enroll?**

Contact the Enrollment Assistance Call Center on the day assigned to your school location!

Monday-Friday from 8 a.m. to 5 p.m. Phone: (855) 765-4473 opt 5

