

The reality of emergency transportation in the U.S.

With the cost of transportation increasing and access to emergency care decreasing, employers and employees are feeling the impact.

Cost



\$69K

average cost for air ambulance ¹



\$2K

average cost for ground ambulance ¹



+35%

billed cost increase over past 5 years, while utilization has remained flat ²

Did you know?

All EMS bills include codes for mileage and ride severity. But bills can expand with **24+ additional codes** for things like: ³



Life support services



Disposable supplies



IVs and more

Access



100+

hospitals have closed in the last 5 years, even as the need for care increased during the pandemic ³



1 in 8

hospitals are currently at risk of closing ³



Ride time

increases as hospitals close, and facility proximity moves farther away from home ³

Impact



1 in 15

U.S. families require an ambulance each year ²



1 in 3

caregiving families require an ambulance each year ²



65+

cohort increases dramatically over next few years, leading to increase in cost and utilization, too ²

Did you know?

An ambulance ride occurs once for every 7 pairs of eyeglasses or contacts worn.



Interested in learning more?

Reach out to your MASA Sales Director.

Sources:

1. MASA claims data compiled in Jan. 2024

2. Milliman data compiled Dec. 2023

3. Cherrystone Hill Consulting, 2024

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About MASA

Founded in 1974, MASA® continues to expand on its mission to connect members with care. As an organization with 17 international locations and coverage that extends to the U.S. as well as worldwide, MASA serves 2 million+ members with emergency and non-emergency transportation benefits and so much more.

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